

Tyler Technologies Announces Winners of the 2014 Tyler Public Sector Excellence Awards for ERP and School Solutions

Public sector offices awarded at Tyler Connect 2014 for excellence in using Eden, Munis, Tyler SIS and Versatrans software solutions

PLANO, Texas – May 8, 2014 – Tyler Technologies, Inc. (NYSE: TYL) today announced recipients of the 2014 Tyler Public Sector Excellence Awards for its Eden and Munis® enterprise resource planning (ERP) solutions, as well as for its [Tyler SIS](#) school solution and [Versatrans](#)® school transportation solution.

Tyler's Eden 2014 Excellence Award winners:

- Village of Palmetto Bay, Florida. Palmetto Bay has more than 24,000 residents and was incorporated as an independent municipality in Miami-Dade County in 2002.
- Thurston 9-1-1 Communications (TCOMM 911) in Olympia, Washington. The dispatch center handles more than 544,500 telephone calls per year, averaging close to 1,440 calls per day.
- Asotin County Public Utility District in Clarkston, Washington. The utility district serves a population of approximately 20,000 over a 20-square-mile radius.

Munis 2014 Excellence Award winners:

- Barrow County School System in Winder, Georgia. The school system has more than 13,000 students and 1,500 employees and is a suburban community of Atlanta.
- Contra Costa County Office of Education (CCCOE) in Pleasant Hill, California. CCCOE serves more than 171,000 students in 252 schools and 18 school districts.
- Town of Queen Creek, Arizona. Queen Creek has approximately 31,000 residents and is located in the southeast corner of Maricopa County.

Tyler SIS 2014 Excellence Award winner:

- Mission Consolidated Independent School District (CISD) in Mission, Texas. Mission CISD serves 16,000 students in the Lower Rio Grande Valley and has approximately 2,200 employees.

Versatrans 2014 Excellence Award winner:

- Joplin Schools in Joplin, Missouri. Joplin Schools has approximately 7,600 students and 1,300 employees in the southwest corner of the state.

Award submissions were evaluated by a panel of Tyler leadership. Entries were judged on business value, maturity, innovation and relevance to other public-sector organizations. Additional criteria met by award winners include:

- Creating a unique process that utilizes a Tyler application
- Realizing significant savings after implementing a Tyler product
- Increasing staff productivity by implementing a Tyler product
- Empowering employees, citizens or vendors

Palmetto Bay used Eden and Tyler Cashiering to recoup lost revenue from credit card processing fees; TCOMM 911 reduced payroll errors and improved customer service with Eden's human resource

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applications; and Asotin County used Eden's OSDBA (operating system and database administration) support services to save thousands in employee costs.

Barrow County School System used Munis and Tyler Pulse to provide educators with data and track student results; Queen Creek reigned in its purchasing costs with the Munis purchasing card program, which allowed staff to import data daily; and Contra Costa COE improved overall efficiencies of its central check processing system with Munis.

Mission CISD invested in the Tyler SIS e-learning platform making it mandatory for all new teachers to complete training of Tyler SIS before the start of the school year, resulting in improved data accuracy and access to information. Joplin Schools was awarded for its use of Versatrans following the catastrophic tornado that struck the city of Joplin on May 22, 2011. The district used Versatrans to plan routes around destroyed or missing addresses and landmarks after the initial crisis and, most recently, to eliminate the extra buses and routes that were required to deal with the aftermath of the tornado.

Tyler Excellence Award winners were honored Monday, April 14, at the Tyler Connect 2014 user conference in San Antonio where they were presented with the award and given the opportunity to share their best practices and lessons learned with their public sector peers. Winners were also offered an expense paid trip for one to the conference.

"Tyler's Public Sector Excellence Awards program is our chance to publicly recognize clients who embrace our technology and use our solutions to solve unique problems at their district, agency or municipality," said Chris Hepburn, senior vice president of Tyler's ERP & School Division. "Feedback from our most innovative clients further enhances the experience for all users of Tyler product suites, and we're proud to offer a forum like Tyler's Connect user conference where our clients can share real-world successes with their peers. Congratulations to all the winners of Tyler's Excellence Awards."

About Tyler Technologies, Inc.

Tyler Technologies (NYSE: TYL) is a leading provider of end-to-end information management solutions and services for local governments. Tyler partners with clients to empower the public sector — cities, counties, schools and other government entities — to become more efficient, more accessible and more responsive to the needs of citizens. Tyler's client base includes more than 11,000 local government offices in all 50 states, Canada, the Caribbean, the United Kingdom and other international locations. Forbes has named Tyler one of "America's Best Small Companies" seven times and the company has been included four times on the Barron's 400 Index, a measure of the most promising companies in America. More information about Plano-based Tyler Technologies can be found at www.tylertech.com.

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