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**RESOLUTION NO. 2016-106**

**A RESOLUTION OF THE MAYOR AND VILLAGE COUNCIL OF THE VILLAGE OF PALMETTO BAY, FLORIDA, RELATING TO CONTRACTS; APPROVING THE SELECTION OF CREATIVE BUS SALES, INC. FOR THE PURCHASE OF TWO 2016 STARCRAFT FORD E-450 CHASSIS 21 PASSENGER BUSES WITH ACCESSORIES FROM CREATIVE BUS SALES, INC. PURSUANT TO ITB NO. 1516-11-002 IN AN AMOUNT NOT TO EXCEED \$135,302; AND FURTHER AUTHORIZING THE VILLAGE MANAGER TO EXECUTE THE RELATED AGREEMENT AUTHORIZING THE EXPENDITURE OF BUDGETED FUNDS; AND PROVIDING FOR AN EFFECTIVE DATE. (Sponsored by Administration)**

**WHEREAS**, the Village provides free community shuttle service to residents and visitors five days per week with one bus operating a split route (Route A and Route B). At present, the Village owns three shuttle buses; and

**WHEREAS**, two shuttle buses (#3973 and #3974) are 10 years old and are frequently in the shop for repairs, costing the Village thousands in repairs annually and inconveniencing passengers; and

**WHEREAS**, Resolution No. 2016-54 relating to the IBUS Comprehensive Operational Analysis (COA) Final Report was approved by Village Council at the July 11, 2016 Regular Council Meeting; and

**WHEREAS**, the first step in implementation of the recommendations detailed in the COA report requires immediate reconfiguration of existing services with the purchase of two buses; and

**WHEREAS**, a competitive bid process was followed for the procurement of a 21 passenger Paratransit Shuttle Bus with the issuance of Invitation to Bid No. 1516-11-002; and

**WHEREAS**, Village Administration reviewed the bid packages and determined that Creative Bus Sales the 2<sup>nd</sup> lowest bidder, provided the Village with the most responsive, responsible bid

**WHEREAS**, the specifications provided by Creative Bus Sales are consistent with the scope of work detailed in the ITB solicitation that is in the best interest of the Village; and

**WHEREAS**, each vehicle cost \$59,856.00 and the total cost of two new shuttle buses is One Hundred Nineteen Thousand Dollars Seven Hundred and Twelve Dollars (\$119,712.00) inclusive of manufacturer published options; and

**WHEREAS**, supplemental charges in the amount of \$15,590 is needed to minimize maintenance cost over the next five (5) years with the purchase of 60 months/100,000 mile extended warranty and amenities to include, bus logo installation and bus wi-fi installation; and

1           **WHEREAS**, the Village desires to purchase two 2016 Starcraft 21 Passenger buses with  
2 Ford E-450 Chasis Gas Engine from Creative Bus Sales Inc., the company that met the  
3 specifications as detailed in ITB #1516-11-002; and  
4

5           **WHEREAS**, the purchase of the vehicles for the Public Services Department will not  
6 have an impact on General Revenue funding as the vehicles will be purchased with revenues  
7 from the Village's portion of the CITT 20% Transit Half Cent Tax.  
8

9           **NOW, THEREFORE, BE IT RESOLVED BY THE MAYOR AND VILLAGE**  
10 **COUNCIL OF THE VILLAGE OF PALMETTO BAY, FLORIDA, AS FOLLOWS:**  
11

12           **Section 1.** The Village Manager is authorized to issue a purchase order for two  
13 2016 Starcraft 21 Passenger buses with Ford E-450 Chasis Gas Engine from Creative Bus Sales  
14 Inc., in FY 15-16 including supplemental charges for the purchase of 60 months/100,000 mile  
15 extended warranty and amenities to include, bus logo installation and bus wi-fi installation in an  
16 amount up to \$135,302. A copy of Creative Bus Sales Inc. bid proposal is attached and  
17 supplemental charges are, hereto attached as Exhibit C.  
18

19           **Section 2.** This Resolution shall become effective immediately.  
20

21           **PASSED AND ADOPTED** this 27<sup>th</sup> day of September, 2016.  
22

23  
24 Attest:

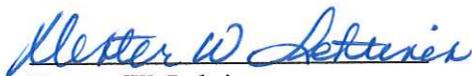
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26 Missy Arocha  
27 Village Clerk  
28



29 Eugene Flinn  
30 Mayor

31 APPROVED AS TO FORM AND LEGAL SUFFICIENCY FOR THE USE  
32 AND RELIANCE OF THE VILLAGE OF PALMETTO BAY, FLORIDA ONLY:  
33

34 

35 Dexter W. Lehtinen  
36 Village Attorney  
37

38 FINAL VOTE AT ADOPTION:  
39

40 Council Member Karyn Cunningham           YES

41 Council Member Tim Schaffer                 YES

42 Council Member Larissa Siegel Lara         YES

43 Vice-Mayor John DuBois                     YES

44 Mayor Eugene Flinn                         NO  
45  
46  
47  
48

IBus Maintenance and/or Repair  
2006-Ford-E450 Vin No. 3973

Date	Maintenance and/or Repair	Invoice #	Total
5/23/2011	Repair lift/ vehicle inspection	20741	\$135.00
8/15/2011	2 Tires/Mount Tires/Wheel Balance/Rotation	20920	\$350.17
9/8/2011	Repair engine short	134738	\$668.30
11/2/2011	2 batteries replaced	51896	\$342.08
11/8/2011	Water Pump, Compressor HVAC, Receiver Dryer	21296	\$1,625.00
12/9/2011	Replace both cylinder head gasket	20921	\$1,265.21
12/4/2012	power steerin pump assembly/transmission fluid/ inspection/power steering flush	67304	\$1,049.54
2/5/2013	tension pulley/v-belt/towing	71344	\$794.56
3/27/2013	oil change/wheel balance/alignment/4 tires	01-194875	\$846.96
7/8/2013	repair front a/c	01-196630	\$330.63
9/19/2013	A/C repair	01-197479	\$986.15
12/10/2013	towing and diagnostic	01-198444	\$370.50
12/20/2013	Rebuild transmission plus towin	58746	\$2,529.00
1/28/2014	Dualie wheel simulator	5432327	\$139.99
2/4/2014	Labor diagnosis, and repair. Air Filter, oil filter, oil 15w40, fuel filter housing gasket	01-200102	\$312.30
3/18/2014	Towing, parts crank shaft, labor and diagnosis and repair, fuel pump, icp bender, fuel pres oil	01-201182	\$1,113.28
3/25/2014	coolant leak, check brakes, check a/c check all psi and lights, parts radiator coolant reservoir, shop supplies	01-200759	\$345.80
7/31/2014	Alternator repair	01-203349	\$820.17
7/31/2014	Head gasket repair, oil pump, crank sensor	01-202975	\$2,495.00
8/19/2014	repair of A/C fan blower	01-202635	\$147.07
9/17/2014	Electrical master switch replacement	832270	\$58.69
1/8/2015	Coolant Fan Relay	863585	\$17.86
1/21/2015	1 qt ATF Mercon V	867366	\$6.29
1/22/2015	Towing and Transmission Leak Diagnostic	01-206012	\$301.60
2/12/2015	Valve Gasket Set; MAP Sensor; Reman Diesel Injector; Oil Engine	44050	\$3,011.74
3/17/2015	Radiator Hose/ Coolant Recovery Tank/ Anti-Freeze/ Heater Bypass Hose/ Freon	44687	\$1,046.34
3/26/2015	Repair exposed crankshaft wire exposed causing a short; Replace Recycle Switch	44847	\$623.22
3/27/2015	Injection Control Pressure Sensor R&R	44931	\$198.63
4/16/2015	Steering Gear and Hose; Replace Stabilizer Shock; Dual Wheel Alignment; Resurface Rotors with bearing type HUB; Brake Flush; Brake Shoes or Pads; Replace Battery/Check Electrical System;	45041	\$2,909.49
4/28/2015	Inner Tie Rod Replacment	44986	\$158.50
5/5/2015	Towing Fee	45444	\$474.53
5/22/2015	Caliper R&R; Evacuate and Recharge AC System; Perform Dye and Leak Test	5698	\$80.00
6/26/2015	Repair of Vacuum Hose that came off of Turbo	6020	\$1,500.70
7/27/2015	Repair of front and rear A/C units	6256	\$701.63
9/29/2015	Manifold & Tube Assembly; Freon for A/C System; Replace running light bulbs	48031	\$581.10
10/28/2015	3 Tires/Mount Tires/Wheel Balance/Rotation	48075	\$128.84
11/19/2015	Handicap Lift Maintenance	7411	\$1,154.50
	Towing; Alternator Belt; Drivebelt; idler pulley, Antifreeze, Serpentine Belt Tensioner		

**IBus Maintenance and/or Repair**  
**2006-Ford-E450 Vin No. 3973**

Date	Maintenance and/or Repair	Invoice #	Total
12/8/2015	Fuel/Water Separator Element	7590	\$84.40
12/15/2015	Towing Fee and Diagnose of Electrical System	7628	\$378.70
1/7/2016	Mechanical repairs	7745	\$5,740.97
1/19/2016	Replacement of Fuel Filter	7864	\$295.42
2/10/2016	Replacement of Fuel Filter; New exhaust backpressure sensor; New Jasper Turbo & Turbocharger	8014	\$1,765.14
3/9/2016	Replacement of Fuel Filter; Fuel Sender Assy; Fuel Tank	8286	\$965.71
3/16/2016	Towing Fee, New Starter and Fuel Pump	8389	\$1,310.76
4/5/2016	New Alternator drive belt	8554	\$437.83
4/15/2016	A/C hose; Freon; A/C Charge	8649	\$660.38
6/2/2016	Power Steering Hose and Pump to Hydroboost	9029	\$458.40
8/2/2016	Fuel Filter Cap and Fuel Filter	9614	\$394.60
<b>Total</b>			<b>\$42,112.68</b>

**IBus Maintenance and/or Repair**  
**2006-Ford-E450 Vin No. 3974**

<b>Date</b>	<b>Maintenance and/or Repair</b>	<b>Invoice #</b>	<b>Total</b>
6/10/2011	Coolant flush/ wiper blades/ Air filter replacement/ Fluid Flush	20840	\$609.32
7/27/2011	Tire mount and balance/ door actuator motor	21015	\$838.47
9/6/2011	Coolant Leak/Heater Hose/Gas Cap/Tow		\$412.84
11/1/2011	Tow/ Cooler EGR/ Oil Cooler Kit/Gasket Oil / Antifreeze / Core Return/	134705	\$2,034.29
12/7/2011	Tow/Head Gaskets	50661	\$2,576.00
1/4/2012	Install Longblock/Oil-Filter Change/Oil pan gasket and rear cover gasket/A-C Condensor	53402	\$20,340.34
1/25/2012	BA Motor Cooling Blower	54886	\$377.32
3/30/2012	Oil AC Compressor/Accumulator ASY/Seal/Compressor ASY		\$1,870.14
5/30/2012	BA Tensionor/Idler Pulley/Belt/FRT		\$865.41
10/22/2012	AC Hose/AC Clamps/AA Clutch ASY Fan		\$2,091.77
10/23/2012	C Housing		\$344.16
11/14/2012	Fuel Pump ASY/Fan ASY		\$1,442.17
1/16/2013	Brake booster assembly/mastercylinder assembly/brake fluid	70306	\$1,176.08
2/6/2013	Rear rotors and pads/4 tires/ wheel balance/alignment	01-194093	\$1,291.18
8/5/2013	A/C repair	01-196745	\$894.83
1/28/2014	Dualie wheel simulator	5432327	\$139.99
4/29/2014	Removal and replacement of serpentine belt	01-201695	\$351.20
7/31/2014	Transmission Repair	251085407/14	\$2,529.00
8/5/2014	Repair and/or replacement of idler pulley, fan belt, drive belt pulley	01-203448	\$634.92
11/20/2014	Hose, coolant, Brackets, belts, wheel balance, valves	01-204513	\$3,429.70
12/5/2014	Mech parts (Thermostat & muffler), Labor, Shop supplies	01-205346	\$433.82
12/5/2014	Front Pads; front rotors and shop supplies	01-205348	\$519.38
1/8/2015	Coolant Fan Relay	863585	\$17.86
1/21/2015	Fan Clutch Parts; Labor and Repair; Shop Supplies	01-206009	\$723.80
3/10/2015	Scan Engine Retrieved Stored Codes	44557	\$274.33
5/29/2015	Replacement of Fuel Injector Control Module; Replace Rear Unit Fan and Blower Motor, Battery	45753	\$2,059.27
8/6/2015	Replacement of Fan Clutch, Fan Blade and Fan Shroud	6234	\$1,004.30
8/27/2015	Replacement of Power Steering Gear Box	6435	\$584.18
10/26/2015	Check Heater hose; Antifreeze; Scan and diagnose Vehicle	7170	\$219.30
1/26/2016	Drive belt Rensioner Assy; Alternator Drive Belt	7924	\$1,238.22
3/1/2016	A/C Expansion valve; Blower Motor-A/C Heater; Blower Motor resistor and assembly	8179	\$387.37
3/14/2016	New A/C Compressor; Accumulator w/Hose; Orifice Tube; Freon; Evaporator Orifice Valve	8323	\$1,192.25

**Total** **\$52,903.21**



BID OPENING - INVITATION TO BID (ITB)  
21 PASSENGER PARATRANSIT SHUTTLE BUS

No. 1516-11-002

APRIL 8, 2016 - 11:00 AM

Proposer:

Atlantic Bus Sales  
William Lehman Leasing

Total Price:

\$ 61,850.00 per bus

\$ 69,900.00 per bus

( 2,200.00 - Gov't  
Price  
Concession  
Rebate )

Creative Bus Sales, Inc.

\$ 59,856.00 per bus

Get Away Bus, LLC.

\$ 58,936.00 per bus

Florida Transportation Systems, Inc.

\$ 60,123.00 per bus

Opening conducted and verified by:

Meighan J. Alexander  
Meighan J. Alexander  
Village Clerk

Witnesses:

[Signature]

DAZZY DESAULE  
Print Name

Melissa Dodge

Melissa Dodge  
Print Name

04-08-16A11:01 RCVD

Village of Palmetto Bay

Bid Tabulation & Checklist – Invitation to Bid No. 1516-11-002  
 21 Passenger Para Transit Shuttle Bus  
 Bid Open Date: April 8th, 2016 at 3:00pm



③ Atlantic Bus Sales      ⑤ William Lehman Leasing      ② Creative Bus Sales, Inc.      ④ Get Away Bus LLC      ① Fl. Transportation Systems

Proposals/Amplint	Atlantic Bus Sales	William Lehman Leasing	Creative Bus Sales, Inc.	Get Away Bus LLC	Fl. Transportation Systems
Price Per Shuttle Bus	\$61,850.00	69,900.00 (\$2,200) Govt Rebate	\$59,856.00	\$58,936.00	\$60,723.00
Sealed Copies of Proposal with electronic files	✓	✓	✓	✓	✓
Section B	✓	✓	✓	✓	✓
Exhibit B (If Applicable)	✓	N/A	N/A	N/A	✓
Floor Plan	✓	✓	✓	✓	✓
Insurance	X	X	X ✓	✓	✓
Transit Bus Quality Program	✓	✓	✓	X	✓
State of Florida Dealer License	✓	X	✓	X	✓
Warranties	✓	✓	✓	✓	✓
Addendum Acknowledgment	✓	X	X ✓	✓	✓
References	✓	✓	✓	X	✓

Note: Strikethrough denotes mathematical error by bidder.

Date Advertised: Monday, March 16, 2016  
 Publication(s): Daily Business Review

Fl. Transportation 50 *James Jones*

Village of Palmetto Bay

Bid Tabulation & Checklist – Invitation to Bid No. 1516-11-002  
 21 Passenger Para Transit Shuttle Bus  
 Bid Open Date: April 8th, 2016 at 3:00pm



Proposals/Amount	Atlantic Bus Sales	William Lehman Leasing	Creative Bus Sales, Inc.	Get Away Bus LLC	Fl. Transportation Systems
Price Per Shuttle Bus	Ⓐ \$61,850.00	Ⓔ \$69,900.00 (\$7,200) Govt. Rebate	Ⓐ \$59,856.00	Ⓒ \$58,936.00	Ⓒ \$60,123.00
Proposed Checklist					
Sealed Copies of Proposal with electronic files	✓	✓	✓	✓	✓
Section 8	✓	✓	✓	✓	✓
Exhibit B (If Applicable)	✓	N/A	N/A	N/A ✓	✓
Floor Plan	✓	✓	✓	✓	✓
Insurance	X	X	X	✓	✓
Transit Bus Quality Program	✓	✓	✓	X ✓	✓
State of Florida Dealer License	✓	X	✓	X	✓
Warranties	✓	✓	✓	✓	✓
Addendum Acknowledgment	✓	X	X	✓	✓
References	✓	✓	✓	X ✓	✓

Note: Strikethrough denotes mathematical error by bidder.

Date Advertised: Monday, March 16, 2016  
 Publication(s): Daily Business Review

*Creative Bus Sales, Inc. Danny Cards*

Village of Palmetto Bay

Bid Tabulation & Checklist – Invitation to Bid No. 1516-11-002

21 Passenger Para Transit Shuttle Bus

Bid Open Date: April 8th, 2016 at 3:00pm



Proposal Amount	Atlantic Bus Sales	William Lehman Leasing	Creative Bus Sales, Inc.	Get Away Bus LLC	Fl. Transportation Systems
Price Per Shuttle Bus	(4) \$51,850.00	(5) \$81,900.00 (\$2,200) Govt Rebate	(1) \$59,856.00	(2) \$58,936.00	(3) \$60,123.00
<b>Proposal Checklist</b>					
Sealed Copies of Proposal with electronic files	✓	✓	✓	✓	✓
Section 8	✓	✓	✓	✓	✓
Exhibit B (if Applicable)	✓	N/A	N/A	N/A	✓
Floor Plan	✓	✓	✓	✓	✓
Insurance	X	X	X	✓	✓
Transit Bus Quality Program	✓	✓	✓	XV	✓
State of Florida Dealer License	✓	X	✓	XV	✓
Warranties	✓	✓	✓	✓	✓
Addendum Acknowledgment	✓	X	X	✓	✓
References	✓	✓	✓	X	✓

Note: Strikethrough denotes mathematical error by bidder.

Date Advertised: Monday, March 16, 2016  
 Publication(s): Daily Business Review

*Creative Bus Sales, Inc. - BGP*

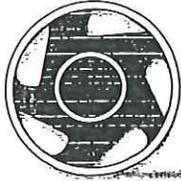


Creative Bus Sales



21 PASSENGER PARATRANSIT SHUTTLE BUS  
Bid No. 1516-11-002

Les Burres  
Transit Sales  
Creative Bus Sales  
O 904.241.6004 C 904537.7710 [lesb@creativebussales.com](mailto:lesb@creativebussales.com)



Creative Bus Sales

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1. Cover Letter and company information
2. Bid Proposal Price Form
3. Required Proposal Forms
4. Exceptions to Technical Specifications
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6. Floor Plan
7. Product Catalogues
8. Transit Bus Quality Program Certificate
9. State of Florida Dealer License
10. Warranty Information

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## Creative Bus Sales

March 29, 2016, 2016

Village of Palmetto Bay FL  
Procurement Division

Thank you for providing Creative Bus Sales with the opportunity to work with the Village of Palmetto Bay on this procurement. Our team is committed to working with you to ensure the Creative Bus Sales reputation for sales and service is properly presented.

Creative Bus Sales is a family owned and operated business with over 25 years of experience in the bus industry. Creative Bus Sales has more expertise with vehicle sales, service, parts, warranty and customer satisfaction than any other dealership in the nation. We have multiple Sales and Service facilities located throughout the State of Florida including a facility in Davie, FL.

It is our goal to provide the Village of Palmetto Bay with quality equipment, meet delivery requirements and provide the after sales service Creative Bus Sales is nationally known for.

Sincerely,

Les Burres  
Transit Sales

# THE CREATIVE COMMITMENT

INTEGRITY | LOYALTY | SERVICE



Creative Bus Sales

# CONTENTS

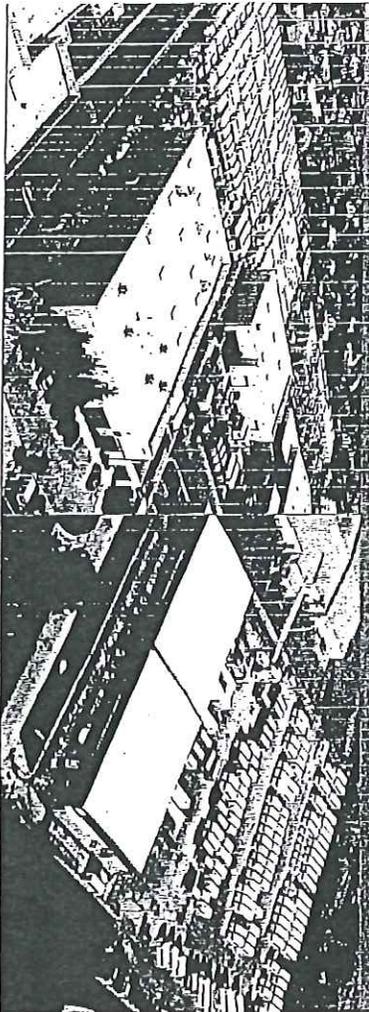
- 1 Integrity
- 2 Nation's Largest
- 3 Lifetime Commitment
- 4 Relationship Management
- 5 Leading Performance
  - 6 Partner Relationships
- 7 Manufacturer Feedback
- 8 Product Development
- 9 Customer Needs
- 10 Customer Testimonials

The dedication, determination, and our customer pledge that we have earned and achieved through our success, recognized by applying our strength and resources we have been able to promote development not only within our dealership but throughout the industry. The Publisher, qualified for a Guide, has been recommending the operators' insurance's as the most successful in the dealership.

No. 1000, family owned business, established and operating in the operation of the industry. We have been in the industry for over 100 years. We have been in the industry for over 100 years. We have been in the industry for over 100 years. We have been in the industry for over 100 years.

Expanding into the California, Washington, Oregon, Texas, and Washington state. We have been in the industry for over 100 years. We have been in the industry for over 100 years. We have been in the industry for over 100 years.

Anticipating the demand for alternative fuel vehicles and services, we launched Green Alternative Systems (GAS) in 2007. With locations in Indiana, California, and New York, GAS has become the largest converter of used and medium duty trucks in the industry. After all, this we are still family owned and operated. Each of our 17 locations remains fully operational with a stable staff and reputation. We're excited to learn what the future holds for Green Bus Sales.



## INTEGRITY

At Creative Bus Sales (CBS) we pride ourselves on maintaining sound and honest business practices. From the communication with the manufacturer, to the transactions with suppliers, down to conversations with our varied customer base, we strive to provide top-level services. With each interaction, we look forward to providing the most up-to-date information in the bus industry and give the guidance to current and future customers.

Since we provide a range of services, from 300 bus deliveries for government contracts to bus parts for hometown service centers, it would be easy to favor one client above another. At Creative, it is our mission to treat every customer with respect, communication and the best possible service. No matter if we are securing a loan for a customer or performing routine maintenance on a vehicle, we look to provide the most value for each customer's unique situation.

Throughout our long history in the bus industry, we have learned to develop standards that lead the market and support all of our customer needs.

We offer bus repair and bus maintenance including on-site services, parts, warranty, fleet contract services, and routine maintenance. In addition to warranty repairs, we handle preventative maintenance and services, including C/P inspections. If you have a CNG fuel system, we look forward to seeing you every three years or 36,000 miles for your required cylinder inspection.

We're extremely proud of the supportive relationship we're able to have with our customers. If you purchase a bus from us, we look forward to adding you to the Creative Family.

## NATION'S LARGEST

At CBS our success is not by chance, but rather from a dedicated commitment to serving our customer's needs. We believe a local relationship with our customers is necessary to fully understand and fulfill their needs. That's why each CBS location is locally managed and operated. Each location is empowered to make the critical decisions necessary to support our customers and provide a timely response to an issue that may arise. How does being the nation's largest dealer benefit our customers over our competition?

**Local Service & Nationwide Feedback** We are able to provide local operations with the resources and benefits that are out of reach of the competition. Our locations draw on the technical expertise and experience of the entire organization. We have technical services personnel that have more daily interactions with customers and their vehicles than any other organization in the industry, including any manufacturer.

**Variety** We offer customers the largest selection of new and used bus brands and models in the industry. We can provide the best product to suit their needs, as we are not limited by the products we sell.

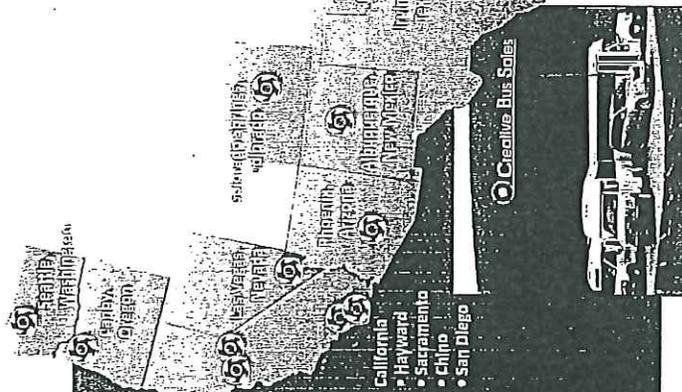
**Priority Production** Thanks to priority production rates and lead times from our manufacturers when other dealers cannot deliver, CBS can.



**Proven Finance** We offer the best pricing available – without exception. We have the added financial capacity to back our commitments and fulfill our obligations.



**Longevity** The lifetime of a bus can span from five to 10 years. Given our proven longevity in the industry, you can be assured we will be there for you for the life of your vehicle and when you're ready to purchase a new one.

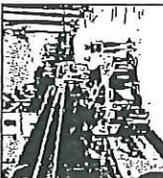


## LIFETIME COMMITMENT

We aren't here for the short-term sale. We hold a lifetime commitment to every customer with after sales service and support designed to be as convenient as possible.

We built our company on doing the right thing and supporting our customers even in the most challenging of times. With over thirty years of industry and customer service experience you can have confidence that CBS will be there for you. Our commitment is best demonstrated by our long term customer base of the nation's largest fleet operators. We maintain some of the largest car rental, parking, hotel, retirement facility, transit agencies and transit operators on our list of long-term customers.

We are extremely proud of the supportive relationship we have with all of our customers. Every customer from the 500 bus fleet manager to the single bus owner operator enjoys the same commitment from CBS.



## RELATIONSHIP MANAGEMENT

How does the nation's largest bus dealership stay connected to its customers? Effective relationship management. We focus on developing a partnership before the sale through a transparent process that continues well after the sale. Here are a few ways in which Creative uses relationship management to keep our clients happy.

**Unwavering Commitment To Excellence**

Wearing the badge of #1 is certainly one we're proud of but we don't stop there. From the moment you begin to search we're here! You can peruse photos, filter by seating capacity, make, model, and more! Once you decide to contact our stellar sales force, you can rest assured you'll get the attention you deserve.

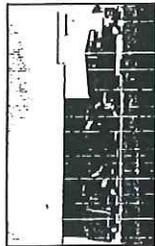
**Dependable Service To Help You Succeed**

The communication doesn't end when your vehicle is delivered. You don't just purchase a bus from us - you gain access to our entire parts and service team, our finance company, and warranty department. We're always just a call or e-mail away.

**Nationwide Assistance**

You can be certain that we'll be where you need us when you need us. With multiple locations throughout the United States in Arizona, California, Colorado, Florida, Indiana, Nevada, New Mexico, New York, Oklahoma, Oregon, Texas, and Washington state, our family of companies is never far from reach.

## 5. LEADING PERFORMANCE



To reach the position of the nation's largest, we've aligned ourselves with a number of strategic partners. Part of what enables us to foster these relationships is our high level of performance that continues daily. How have we managed to create so many varied manufacturers and strategic partners? Our continuous performance means manufacturers are delighted to and often seek out partnerships with us. Companies continue to contract with us because of our success.

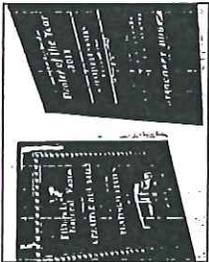
This gives us an expansive inventory that includes new and pre-owned buses and vans ready for commercial, transit, school, or personal use. We carry an assortment of floor plans and configurations, including wheelchair accessible vehicles, to meet every need. With a wide range of pre-owned stock and new buses available, we are confident that you will find the bus you need.

We are extremely proud that we've been able to maintain high quality and sales, not just for our own benefit, but also for the benefit of our partners. We hope to preserve outstanding relationships with these companies for years to come.

## 6. PARTNER RELATIONSHIPS

At CBS we maintain long-term industry relationships with vendors and manufacturers. Other dealers push the "flavor of the day" or the manufacturer of the moment to enhance their profitability on a single sale. We do not believe in such an approach. While we have added many brands to our offerings, we remain loyal to all our partners that meet our standards and our customer's expectations.

We have represented many manufacturers for more than twenty years. These partnerships enable CBS to receive the highest level of priority with all our manufacturers. Our priority with our partners ensures our customers receive priority with those partners. We are your voice to the industry and you benefit from our collective years of partnership with the industry's leading suppliers.



Ameritrans

ARBOC

BraunAbility

CHAMPION BUS, INC.



El Dorado National



FEDERAL COACH

GENERAL COACH

ELIANT GOSHEN COACH

GlavalBus

MERIDIAN SPECIALTY VEHICLES

MOBILITYWORKS COMMERCIAL

MVA

NEW FLYER

Rockport

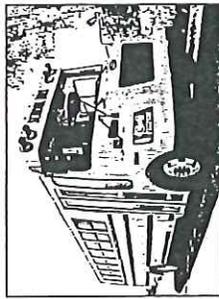
STARTRANS

STARCRAFT BUS

TURTLETOP

## 7. MANUFACTURER FEEDBACK

Equipped with over two hundred service bays nationwide and a mobile service network, we have a unique opportunity to observe product performance and converse directly with manufacturers. For several reasons we can identify performance and service issues before the manufacturer.



### Quantity

As the largest bus dealership, we're moving a lot of product each year. Therefore, we're often the first to hear if a problem crops up because we may have been involved in the sale.

### Varied Locations

With locations at varied altitudes, humidity levels, snowfall, and climate we're able to see performance, wear and tear on a variety of vehicles. Often we can locate a problem caused by differing climate before the manufacturer.

### Experienced Service

Our certified technicians are well trained in both traditional and alternative fuel vehicle maintenance. Since customers prefer to have their buses serviced by the same team, we can identify reoccurring issues before the manufacturer.

## 8. PRODUCT DEVELOPMENT

Because of our high transaction volume we communicate regularly with many varied customers. In turn, our manufacturers know we have our finger on the pulse of customers needs. They trust us to convey relevant information to them with customer requests and suggestions. These symbiotic relationships are beneficial to product development.



**Idea Generation** Since we know what end users are looking for and the potential problems they face, we help manufacturing partners identify possibilities for new products.



**Concept Development** Given our large customer base we know what features are non-negotiable. We provide suggestions for modifications that will make the end vehicle more appealing to customers.



**Business Analysis** With customers ranging from small non-profits to citywide transit associations, we have diverse information on potential selling prices and product positioning within the marketplace.



**Beta and Market Testing** We are involved in beta testing of products before they reach the customer. We regularly examine units before they are available to our customers to ensure the highest quality is delivered.



**Technical Implementation** Being in direct communication with the manufacturer allows us to successfully collaborate on logistics within the product chain between the point of origin and delivery.



**Commercialization** To keep customers aware, we regularly advertise new products and make customers aware of their availability.



**Pricing** Because of our size we're mindful of competing products, potential sales, and information that will help manufacturers decide on appropriate pricing.

## 8. CUSTOMER NEEDS

We pride ourselves on the fact that our organization allows us to focus on customer needs. We have a large inventory available for any type of transportation need. What do we bring that's different from other companies in the industry?

### Choices

We have a huge selection from school and coach buses to parts and alternative fuel vehicles. With so many possibilities, we know you'll be happy with your selection.

### Convenience

With locations nationwide we're here to serve our customers wherever they may be located. Our skillful sales force is familiar with handling transactions in different states and countries.

### Service

Our customers prefer to have their buses serviced where they bought them, because we know the vehicles better than anyone else. With top-notch service and experienced technicians you can be sure we'll provide the best.

### Relationships

We have a long history in the bus business that has helped us foster strong, lasting relationships. Continued presence at trade shows and conferences facilitate relationships with up and coming vendors.

### Partner Companies

We enjoy the remarkable ability to offer what other dealers cannot. Our in-house finance organization and alternative fuels conversion company supply customers with the complete package.

## GREEN ALTERNATIVE SYSTEMS

As the largest Ford Recognized Qualified Vehicle Modifier (QVM) Alternative Fuel Program Installer in North America, and our strategic partners for alternative fuel developers and installers - ROUSH CleanTech, Westport and Landi Renzo - we provide the safest and most dependable alternative fuel systems in the industry. Our experienced technicians are able to convert to Compressed Natural Gas (CNG), Propane, or Bi-Fuel.

Learn more at [GreenAlternativeSystems.com](http://GreenAlternativeSystems.com)

**ROUSH**  
CLEANTECH

**QVM**

**Westport**  
Here and Now.

**LANDI RENZO**  
U.S.A.

## CREATIVE FLEET LEASING

Our in-house finance company offers a multitude of financing packages for vehicle and equipment purchases. We can structure any transaction from owning your vehicle or equipment outright to returning it at lease end. As a dealer affiliated program, we have more choices than any other lender in the market including in-house captive financing programs and customer-tailored hybrid funding models.

Learn more at [CreativeFleetLeasing.com](http://CreativeFleetLeasing.com)

## 10. CUSTOMER TESTIMONIALS

You run a great business! I want to share with you my experience in buying a shuttle bus at your company. The sales and customer service attitude of your staff is exceptional starting with the mechanics in the garage to the sales staff. Unbelievably helpful, ready to answer all my questions and so willing to please.

Ray Pugel, Owner at Coldwell Banker Bishop Realty in Payson, Arizona

**COLDWELL  
BANKER**

**BISHOP REALTY**

**Alfred State**  
SUNY College of Technology

I just wanted to take the time to thank you and your company for everything. It's not very often you find a company that still gives authentic customer service. We really were treated well! I look forward to future dealing with you and your company.

P.S. We also got one nice bus that Alfred State College will be proud to ride in!  
Stu Blitz of Alfred State College in Alfred, New York

We had a great experience working with the sales department at Creative Bus Sales. They were very helpful in providing information and always available to discuss details. Also, the service department has always been accommodating and timely. Creative made the purchase experience pleasant and the after purchase follow through has been great!

Charles Knowlton of PEAK Adventure in Santa Rosa, California

**PEAK**  
ADVENTURE TRAVEL GROUP

**Wedgewell**  
THE BUS BUSINESS GROUP

The sales team at Creative had quick response time for quotes, were flexible, knowledgeable, and easy to work with. When we had an issue with an older vehicle we purchased service was sent out very quickly to diagnose and repair. I'd recommend purchasing from Creative! They have awesome customer service, a great selection of vehicles, and are able to work nationally.

Chris Jones of WE Drive U in Burlingame, California

**CREATIVE BUS SALES** 800.825.2877

# CONTACT US



**Creative Bus Sales**

Visit Us At [CreativeBusSales.com](http://CreativeBusSales.com)

Contact A Salesperson

800.326.2877 • [Sales@CreativeBusSales.com](mailto:Sales@CreativeBusSales.com)

Schedule A Service Call

888.993.5045 • [Service@CreativeBusSales.com](mailto:Service@CreativeBusSales.com)

Order Bus Parts

888.993.5040 • [Parts@CreativeBusSales.com](mailto:Parts@CreativeBusSales.com)



For CNG, Propane, and Bi-Fuel Conversions

877.685.9448 • [GreenAlternativeSystems.com](http://GreenAlternativeSystems.com)

[Sales@GreenAlternativeSystems.com](mailto:Sales@GreenAlternativeSystems.com)



**Creative Fleet Leasing**

Learn More About Leasing & Financing Options

888.590.8665 • [CreativeFleetLeasing.com](http://CreativeFleetLeasing.com)

[Sales@CreativeFleetLeasing.com](mailto:Sales@CreativeFleetLeasing.com)

## NATIONWIDE LOCATIONS

### CALIFORNIA

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### FLORIDA

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### ARIZONA

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### OREGON

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### WASHINGTON

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2

# Bid Proposal Form

(21) Passenger Para Transit Shuttle Bus

Description	Est. Quantity	Unit Price	Extended Total
Starcraft Allstar Ford E450			
21 passenger Paratransit Shuttle Bus with (2) Wheelchair positions	2	\$59,856*	\$119,712*

\*Bus meets all required specifications.

\*Bus price does not include tax. Assuming tax exemption status.

3

**SECTION 8.o: Required Bid Submittal Forms**

**DRUG-FREE WORKPLACE CERTIFICATION**

Whenever two or more Bids, which are equal with respect to price, quality, and service, are received by the State or by any political subdivision for the procurement of commodities or contractual services, a Bid received from a business that certifies that it has implemented a drug-free workplace program shall be given preference in the award process. Established procedures for processing tie Bids will be followed if none of the tied companies have a drug-free workplace program. In order to have a drug-free workplace program, a business shall:

- 1) Publish a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the workplace and specifying the actions that will be taken against employees for violations of such prohibition.
- 2) Inform employees about the dangers of drug abuse in the workplace, the business' policy of maintaining a drug-free workplace, any available drug counseling, rehabilitation, and employee assistance programs, and the penalties that may be imposed upon employees for drug abuse violations.
- 3) Give each employee engaged in providing the commodities or contractual services that are under Bid a copy of the statement specified in Subsection (1).
- 4) In the statement specified in Subsection (1), notify the employees, that, as a condition of working of the commodities or contractual services that are under Bid, the employee will abide by the terms of the statement and will notify the employee of any conviction of, or plea of guilty or nolo contendere to, any violation of Chapter 893 or of any controlled substance law of the United States or any state, for a violation occurring in the workplace no later than five (5) days after such conviction.
- 5) Impose a sanction on, or require the satisfactory participation in a drug abuse assistance or rehabilitation program, if such is available in the employee's community, by any employee who is so convicted.
- 6) Make a good faith effort to continue to maintain a drug-free workplace through implementation of this section.

As the person authorized to sign the statement, I certify that this Company complies fully with the above requirements.

Signature of Official: Les Burres

Name (typed): Les Burres

Title: Transit Sales

Company: Creative Bus Sales

Date: 3/28/16

**SUB-CONTRACTOR LIST**

Company shall list all Proposed Sub-contractors to be used on this project if they are awarded the Contract.

Classification of Work	Sub-contractor Name	Address	Telephone and Fax
NA			

No Sub-Contractors will be used.



# VILLAGE OF PALMETTO BAY - REFERENCE FORM



Solicitation Information: 21 Passenger Paratransit Shuttle Bus  
Invitation to Bid No. 1516-11-002

Name of Company: Broward Co. Transit Division

To Whom it May Concern,  
The above reference vendor is submitting on a proposal solicitation that has been issued by the Village of Palmetto Bay. We consultant provide written references with their Bid submission and by providing you with this document the vendor is req provide the following reference information. We would appreciate you providing the information requested below as w information you feel is pertinent:

**Contracted Services Information:**

Scope of Work: \_\_\_\_\_

Length of Contract: \_\_\_\_\_

Would you enter into a contract with the Company in the future?  Yes  No

Were the services provided acceptable and of quality standards:  Yes  No

Was the Company responsive to your requests and resourceful with the task?  Yes  No

Did the Company keep you fully informed of any updates and/or concerns related to the contracted services?  Yes  No

If you responded no to any of the above please provide details:

**Comments:**

Please call or email Mr. Wheeler for questions  
about Creative Bus Sales Sales and Service

Name of Public Entity/Company: Broward Co. Transit Division

Name of Individual completing this form: Steven Wheeler

Signature: \_\_\_\_\_ Title: Fleet Maintenance Superintendent

Telephone: 954-357-8478 Email: swheeler@broward.org

Thank you for your support in helping us evaluate our solicitation responses.

Sincerely,

Litsy C. Pittser, Procurement Specialist

# VILLAGE OF PALMETTO BAY - REFERENCE FORM



Solicitation Information: 21 Passenger Paratransit Shuttle Bus  
Invitation to Bid No. 1516-11-002

Name of Company: Lee County Transportation

To Whom it May Concern,  
The above reference vendor is submitting on a proposal solicitation that has been issued by the Village of Palmetto Bay. We consultant provide written references with their Bid submission and by providing you with this document the vendor is req provide the following reference information. We would appreciate you providing the information requested below as w information you feel is pertinent:

**Contracted Services Information:**

Scope of Work: \_\_\_\_\_  
\_\_\_\_\_

Length of Contract: \_\_\_\_\_

Would you enter into a contract with the Company in the future?  Yes  No

Were the services provided acceptable and of quality standards:  Yes  No

Was the Company responsive to your requests and resourceful with the task?  Yes  No

Did the Company keep you fully informed of any updates and/or concerns related to the contracted services?  Yes  No

If you responded no to any of the above please provide details:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Comments:**

Please call or email Mr. Southall for questions about  
Creative Bus Sales Sales and Service.  
\_\_\_\_\_  
\_\_\_\_\_

Name of Public Entity/Company: Lee County Transportation

Name of Individual completing this form: Rob Southall

Signature: \_\_\_\_\_ Title: Maintenance Manager

Telephone: 239-533-0336 Email: rsouthall@leegov.com

Thank you for your support in helping us evaluate our solicitation responses.

Sincerely,

Litsy C. Pittser, Procurement Specialist

# VILLAGE OF PALMETTO BAY - REFERENCE FORM



Solicitation Information: 21 Passenger Paratransit Shuttle Bus  
Invitation to Bid No. 1516-11-002

Name of Company: Jacksonville Transportation Authority

To Whom it May Concern,

The above reference vendor is submitting on a proposal solicitation that has been issued by the Village of Palmetto Bay. We consultant provide written references with their Bid submission and by providing you with this document the vendor is req provide the following reference information. We would appreciate you providing the information requested below as w information you feel is pertinent:

**Contracted Services Information:**

Scope of Work: \_\_\_\_\_

Length of Contract: \_\_\_\_\_

Would you enter into a contract with the Company in the future? \_\_\_ Yes \_\_\_ No

Were the services provided acceptable and of quality standards: \_\_\_ Yes \_\_\_ No

Was the Company responsive to your requests and resourceful with the task? \_\_\_ Yes \_\_\_ No

Did the Company keep you fully informed of any updates and/or concerns related to the contracted services? \_\_\_ Yes \_\_\_ No

If you responded no to any of the above please provide details:

**Comments:**

Please call or email Mr Brewer for any questions about  
Creative Bus Sales Sales and Service.

Name of Public Entity/Company: Jacksonville Transportation Authority

Name of Individual completing this form: Randall Brewer

Signature: \_\_\_\_\_ Title: Maintenance Manager

Telephone: 904-633-8513 Email: rbrewer@jtafla.com

Thank you for your support in helping us evaluate our solicitation responses.

Sincerely,

Litsy C. Pittser, Procurement Specialist

ACKNOWLEDGEMENT, WARRANTY AND ACCEPTANCE

A. Company warrants that it is willing and able to comply with all applicable State of Florida laws, rules and regulations.

B. Company warrants that they have read, understand and are willing to comply with all of the requirements of the ITB and the addendum/ addenda nos.

C. Company warrants that it will not delegate or sub-contract its responsibilities under an agreement without the prior written permission of the Council.

D. Company warrants that all information provided by it in connection with this bid is true and accurate.

E. CONTINGENCY FEE AND CODE OF ETHICS WARRANTY:

Company warrants that neither it, nor any principal, employee, agent, representative or family member has promised to pay, and Company has not, and will not, pay a fee for the amount of which is contingent upon the Village awarding this contract. Company warrants that neither it, nor any principal, employee, agent, representative has procured, or attempted to procure, this contract in violation of any of the provisions of the Miami-Dade County conflict of interest and code of ethics ordinances. Further, Company acknowledges that a violation of this warranty will result in the termination of the contract and forfeiture of funds paid, or to be paid, to the Company, if the Company is chosen for performance of the contract.

Signature of Official: 

Name (typed): Les Burres

Title: Transit Sales

Company Name: Creative Bus Sales

Date: 3/28/16



ACKNOWLEDGMENT

State of Florida

County of Duval

On this 28 March day of, 2016, before me, the undersigned Notary Public of the State of Florida personally appeared Les Burres and whose name(s) is are subscribed to the within instrument, and he/she/they acknowledge that he/she/they executed it.

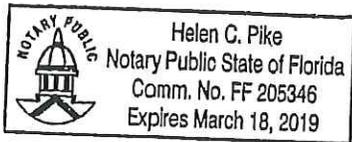
WITNESS my hand and official seal

Helen C. Pike  
NOTARY PUBLIC, STATE OF FLORIDA

NOTARY PUBLIC  
SEAL OF OFFICE:

Helen C. Pike

(Name of Notary Public: Print, Stamp or Type as commissioned.)  
 Personally known to me, or  
 Produced identification:



\_\_\_\_\_  
(Type of Identification Produced)  
 Did take an oath or  
 Did not take an oath.

**SWORN STATEMENT PURSUANT TO**  
**SECTION 287.133 (3)(a) FLORIDA STATUTES, ON PUBLIC ENTITY CRIMES**

THIS FORM MUST BE SIGNED AND SWORN TO IN THE PRESENCE OF A NOTARY PUBLIC OR OTHER OFFICIAL AUTHORIZED TO ADMINISTER OATHS.

1. This sworn statement is submitted to the Village OF PALMETTO BAY, FLORIDA

By Les Barres

For Creative Bus Sales

Whose business address is: 8600 Atlantic Blvd. Jacksonville, FL 32211

And (if applicable) its Federal Employer Identification Number (FEIN) is:  
33-0388707

(if the entity has no FEIN, include the Social Security Number of the individual signing this

Sworn statement - S.S. # NA)

2. I understand that a "public entity crime" as defined In Paragraph 287.133(1)(g), Florida Statutes, means a violation of any state or federal law by a person with respect to and directly related to the transaction of business with any public entity or with any agency or political subdivision of any other State or of the United States, including, but not limited to, any Proposal or contract for goods or services to be provided to any public entity or an agency or any political subdivision of any other state or of the United Sates and involving antitrust fraud, theft, bribery, collusion, racketeering, conspiracy, or material misrepresentation

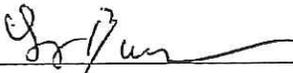
3. I understand that "convicted" or "conviction" as defined in Paragraph 287.133(1)(b), Florida Statutes means a finding of guilt or a conviction of a public entity crime, with or without an adjudication of guilt, in any federal or state trial court of record relating to charges brought by indictment or information after July 1, 1989, as a result or a jury verdict, non-jury trial, or entry of a plea or guilty or nab contenders.

4. I understand that an "affiliate" as defined in Paragraph 287.133(1)(a), Florida Statutes, and means:

- A. A predecessor or successor of a person convicted of a public entity crime; or
- B. An entity under the control of any natural person who is active in the management of the entity and who has been convicted of a public entity crime. The term "affiliate" includes those officers, directors, executives, partners, shareholders, employees, members, and agents who are active in the management of an affiliate. The ownership by one person of shares constituting a controlling Interest in another person, ore pooling of equipment or income among persons when not for fair market value under an arm's length agreement, shall be a prima facie case that one person controls another person. A person who knowingly enters into a joint venture with a person who has been convicted of a public entity crime in Florida during the preceding 36 months shall be considered an affiliate.

5. I understand that a "person" as defined in Paragraph 287.133(1)(e), Florida Statutes, means any natural person or entity organized under the laws or any state or of the United States with the legal power to enter into a binding contract and which Bids or applies to Bids on contracts for the provision of goods or services let by a public entity, or which otherwise transacts or applies to transact business with a public entity. The term "person" includes those officers, directors, executives, partners, shareholders, employees, members, and agents who are active in management of any entity.

Signed, sealed and delivered in the presence:

Signature of Official: 

Name (typed): Les Burres

Title: Transit Sales

Company Name: Creative Bus Sales

Date: 3/28/10

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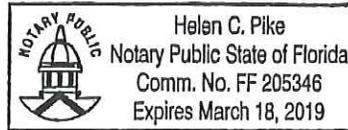
ACKNOWLEDGMENT

State of Florida

County of Duval

On this 28 March day of, 2016, before me, the undersigned Notary Public of the State of Florida personally appeared Les Burres and whose name(s) is/are subscribed to the within instrument, and he/she/they acknowledge that he/she/they executed it.

WITNESS my hand and official seal  
Helen C. Pike  
NOTARY PUBLIC, STATE OF FLORIDA



NOTARY PUBLIC

SEAL OF OFFICE:

Helen C. Pike

(Name of Notary Public: Print, Stamp or Type as commissioned.)

- Personally known to me, or
- Produced identification:

\_\_\_\_\_  
(Type of Identification Produced)

- Did take an oath or
- Did not take an oath.

AMERICANS WITH DISABILITIES ACT (ADA)  
DISABILITY NONDISCRIMINATION STATEMENT

THIS FORM MUST BE SIGNED AND SWORN TO IN THE PRESENCE OF A NOTARY PUBLIC OR OTHER OFFICIAL AUTHORIZED TO ADMINISTER OATHS.

This sworn statement is submitted to the VILLAGE OF PALMETTO BAY, FLORIDA

by: Les Burres Transit Sales  
(print individual's name and title)

for: Creative Bus Sales  
(print name of entity submitting sworn statement)

whose business address  
is: 8000 Atlantic Blvd. Jacksonville, FL 32211

and (if applicable) its Federal Employer Identification Number (FEIN) is:  
33-0388707

(If the entity has no FEIN, include the Social Security Number of the individual signing this sworn statement: YA - - - - -.)

I, being duly first sworn state: That the above named Company, corporation or organization is in compliance with and agreed to continue to comply with, and assure that any sub-contractor, or third party contractor under this project complies with all applicable requirements of the laws listed below including, but not limited to, those provisions pertaining to employment, provision of programs and services, transportation, communications, access to facilities, renovations, and new construction.

The American with Disabilities Act of 1990 (ADA), Pub. L. 101-336, 104 Stat 327, 42 USC 12101-12213 and 47 USC Sections 225 and 661 including Title I, Employment; Title II, Public Services; Title III, Public Accommodations and Services Operated by Private entities; Title IV, Telecommunications; and Title V, Miscellaneous Provisions.

The Florida Americans with Disabilities Accessibility Implementation Act of 1993, Section 553.501-553.513, Florida Statutes:

The Rehabilitation Act of 1973, 229 USC Section 794;

The Federal Transit Act, as amended 49 USC Section 1612;

The Fair Housing Act as amended 42 USC Section 3601-3631.

Continued on next page.

Signature of Official: Les Burres

Name (typed): Les Burres

Title: Transit Sales

Company Name: Creative Bus Sales

Date: 3/28/16

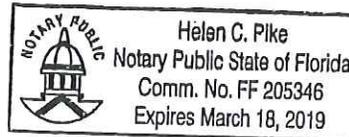
ACKNOWLEDGMENT

State of Florida

County of Duval

On this 28 March day of, 2016, before me, the undersigned Notary Public of the State of Florida personally appeared Les Burres and whose name(s) is are subscribed to the within instrument, and he she/they acknowledge that he she/they executed it.

WITNESS my hand and official seal  
Helen C. Pike  
NOTARY PUBLIC, STATE OF FLORIDA



NOTARY PUBLIC  
SEAL OF OFFICE:  
Helen C. Pike  
(Name of Notary Public: Print, Stamp or Type as commissioned.)  
 Personally known to me, or  
 Produced identification:

\_\_\_\_\_  
(Type of Identification Produced)  
 Did take an oath or  
 Did not take an oath.

**BUSINESS ENTITY AFFIDAVIT**  
**(COMPANY / BIDDER DISCLOSURE)**

Bidder or Company hereby recognizes and certifies that no elected official, or employee of the Village of Palmetto Bay (the "Village") shall have a financial interest directly or indirectly in this transaction or any compensation to be paid under or through this transaction, and further, that no Village employee, nor any elected or appointed officer (including Village board members) of the Village, nor any spouse, parent or child of such employee or elected or appointed officer of the Village, may be a partner, officer, director or proprietor of Bidder or Company, and further, that no such Village employee or elected or appointed officer, or the spouse, parent or child of any of them, alone or in combination, may have a material interest in the Company or Bidder. Material interest means direct or indirect ownership of more than 5% of the total assets or capital stock of the Company or Bidder. Any exception to these above described restrictions must be expressly provided by applicable law or ordinance and be confirmed in writing by Village. Further, Bidder or Company recognizes that with respect to this transaction or bid, if any Bidder or Company violates or is a party to a violation of the ethics ordinances or rules of the Village, the provisions of Miami-Dade County Code Section 2-11.1, as applicable to Village, Village Charter Section 7.6 (Lobbyist), or the provisions of Chapter 112, part III, Fla. Stat., the Code of Ethics for Public Officers and Employees, such Bidder or Company may be disqualified from furnishing the goods or services for which the bid or proposal is submitted and may be further disqualified from submitting any future bids or proposals for goods or services to Village.

Accordingly, Bidder or Company completes and executes the Business Entity Affidavit form below. The terms "Bidder" or "Company," as used herein, include any person or entity making a bid proposal herein to Village or providing goods or services to Village.

I, Les Burre being first duly sworn

state:

The full legal name and business address of the person(s) or entity contracting or transacting business with the Village of Palmetto Bay ("Village") are (Post Office addresses are not acceptable), as follows:

Creative Bus Sales 8600 Atlantic Blvd. Jacksonville, FL 32211  
Federal Employer Identification Number (If none, Social Security Number)  
33-0388707

Continued on next page.

Name of Entity, Individual, Partners or Corporation

Creative Bus Sales

Doing Business As (If same as above, leave blank)

8600 Atlantic Blvd. Jacksonville, FL 32211

Street Address Suite Village State Zip Code

**OWNERSHIP DISCLOSURE AFFIDAVIT**

1. If the contact or business transaction is with a corporation, the full legal name and business address shall be provided for each officer and director and each stockholder who holds directly or indirectly five percent (5%) or more of the corporation's stock. If the contract or business transaction is with a trust, the full legal name and address shall be provided for each trustee and each beneficiary. All such names and addresses are (Post Office addresses are not acceptable), as follows:

	<u>Full Legal Name</u>	<u>Address</u>	<u>Ownership</u>
%	Anthony Matijevich	14740 Ramona Ave Chino CA 91710	100%
%			
%			

2. The full legal names and business address of any other individual (other than sub-contractors, material men, suppliers, laborers, or lenders) who have, or will have, any interest (legal, equitable, beneficial or otherwise) in the contract or business transaction with the Village are (Post Office addresses are not acceptable), as follows:

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Continued on next page.

Signature of Official: 

Name (typed): Les Burres

Title: Transit Sales

Company Name: Creative Bus Sales

Date: 3/28/14

Continued on next page.

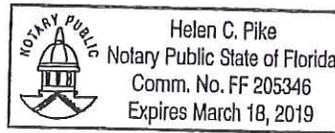
ACKNOWLEDGMENT

State of Florida

County of Duval

On this 28 March day of, 2016, before me, the undersigned Notary Public of the State of Florida personally appeared Les Burres and whose name(s) is/are subscribed to the within instrument, and he/she/they acknowledge that he/she/they executed it.

WITNESS my hand and official seal  
Helen C. Pike  
NOTARY PUBLIC, STATE OF FLORIDA



NOTARY PUBLIC  
SEAL OF OFFICE

Helen C. Pike

(Name of Notary Public: Print, Stamp or Type as commissioned.)

- Personally known to me, or
- Produced identification:

\_\_\_\_\_  
(Type of Identification Produced)

- Did take an oath or
- Did not take an oath.

ACKNOWLEDGMENT OF CONFORMANCE  
WITH OSHA STANDARDS

To the Village of Palmetto Bay,

We Creative Bus Sales (Company), hereby acknowledge and agree that we, as the Prime Company for Village of Palmetto Bay, Village of Palmetto Bay \_\_\_\_\_, ITB# 1516-11-002, as specified, have the sole responsibility for compliance with all the requirements of the Federal Occupational Safety and Health Act of 1970, and all State and local safety and health regulations, and agree to indemnify and hold harmless the Village of Palmetto Bay, against any and all liability, claims, damages losses and expenses they may incur due to the failure of :

\_\_\_\_\_  
(Sub-Contractor's Names) to comply with such act or regulation.

Signature of Official: [Signature]

Name (typed): Les Burres

Title: Transit Sales

Company Name: Creative Bus Sales

Date: 3/28/16

Attest: [Signature]

Print Name: Helen C. Pille

Attest: [Signature]

Print Name: Shane L. Dacey

**VILLAGE OF PALMETTO BAY**  
**ANTI-KICKBACK AFFIDAVIT**

STATE OF FLORIDA        }  
  }  
COUNTY OF MIAMI-DADE }

SS:

I, the undersigned, hereby duly sworn, depose and say that no portion of the sum herein bid will be paid to any employees of the Village of Palmetto Bay, its elected officials, and \_\_\_\_\_ or its employees, as a commission, kickback, reward or gift, directly or indirectly by me or any member of my Company or by an officer of the corporation.

Signature of Official: Les Burres

Name (typed): Les Burres

Title: Transit Sales

Company Name: Creative Bus Sales

Date: 3/28/16

**ACKNOWLEDGMENT**

State of Florida

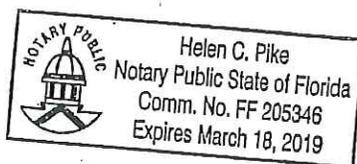
County of Duval

On this 28 March day of, 2016, before me, the undersigned Notary Public of the State of Florida personally appeared Les Burres and whose name(s) is are subscribed to the within instrument, and he she/they acknowledge that he she/they executed it.

WITNESS my hand and official seal

John C. Pich  
NOTARY PUBLIC, STATE OF FLORIDA

CONTINUED ON NEXT PAGE



NOTARY PUBLIC

SEAL OF OFFICE:

Helen C. Pike

(Name of Notary Public: Print, Stamp or Type as commissioned.)

- Personally known to me, or
- Produced identification:

\_\_\_\_\_  
(Type of Identification Produced)

- Did take an oath or
- Did not take an oath.

**STATEMENT OF PAST CONTRACT DISQUALIFICATIONS**

The Company shall state whether it or any of its officers or employees who have a proprietary interest in it, has ever been disqualified, removed, or otherwise prevented from bidding on, or completing a federal, state, or local government project because of the violation of law, a safety regulation, or for any other reason, including but not limited to financial difficulties, project delays, or disputes regarding work or product quality, and if so to explain the circumstances.

Do you have any disqualification as described in the above paragraph to declare?

Yes or No, If yes, explain the circumstances.

No  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Executed on 3/28/14 at Creative Bus Sales Satsuma FL  
under penalty of perjury of the laws of the State of Florida, that the foregoing is true and correct.

Signature of Official: 

Name (typed): Les Burres

Title: Transit Sales

Company Name: Creative Bus Sales

Date: 3/28/14

# Request for Taxpayer Identification Number and Certification

Give Form to the  
 requester. Do not  
 send to the IRS.

Print or type  
 See Specific Instructions on page 2.

1 Name (as shown on your income tax return). Name is required on this line; do not leave this line blank. <b>Creative Bus Sales, Inc.</b>	
2 Business name/disregarded entity name, if different from above	
3 Check appropriate box for federal tax classification; check only one of the following seven boxes: <input type="checkbox"/> Individual/sole proprietor or single-member LLC <input type="checkbox"/> Limited liability company. Enter the tax classification (C=C corporation, S=S corporation, P=partnership) ▶ _____ Note. For a single-member LLC that is disregarded, do not check LLC; check the appropriate box in the line above for the tax classification of the single-member owner. <input type="checkbox"/> Other (see instructions) ▶ _____	4 Exemptions (codes apply only to certain entities, not individuals; see instructions on page 3): Exempt payee code (if any) _____ Exemption from FATCA reporting code (if any) _____ <i>(Applies to accounts maintained outside the U.S.)</i>
5 Address (number, street, and apt. or suite no.) <b>14740 Ramona Avenue</b>	Requester's name and address (optional) <b>Village of Palmetto Bay</b>
6 City, state, and ZIP code <b>Chino, CA 91710</b>	<b>9705 East Hibiscus Street                  Palmetto Bay, Florida 33157</b>
7 List account number(s) here (optional)	

## Part I Taxpayer Identification Number (TIN)

Enter your TIN in the appropriate box. The TIN provided must match the name given on line 1 to avoid backup withholding. For individuals, this is generally your social security number (SSN). However, for a resident alien, sole proprietor, or disregarded entity, see the Part I instructions on page 3. For other entities, it is your employer identification number (EIN). If you do not have a number, see *How to get a TIN* on page 3.

Note. If the account is in more than one name, see the instructions for line 1 and the chart on page 4 for guidelines on whose number to enter.

Social security number																					
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3	3	-	0	3	8	8	7	0	7												

## Part II Certification

Under penalties of perjury, I certify that:

1. The number shown on this form is my correct taxpayer identification number (or I am waiting for a number to be issued to me); and
2. I am not subject to backup withholding because: (a) I am exempt from backup withholding, or (b) I have not been notified by the Internal Revenue Service (IRS) that I am subject to backup withholding as a result of a failure to report all interest or dividends, or (c) the IRS has notified me that I am no longer subject to backup withholding; and
3. I am a U.S. citizen or other U.S. person (defined below); and
4. The FATCA code(s) entered on this form (if any) indicating that I am exempt from FATCA reporting is correct.

**Certification instructions.** You must cross out item 2 above if you have been notified by the IRS that you are currently subject to backup withholding because you have failed to report all interest and dividends on your tax return. For real estate transactions, item 2 does not apply. For mortgage interest paid, acquisition or abandonment of secured property, cancellation of debt, contributions to an individual retirement arrangement (IRA), and generally, payments other than interest and dividends, you are not required to sign the certification, but you must provide your correct TIN. See the instructions on page 3.

Sign Here      Signature of U.S. person ▶ *Ash Pike*      Date ▶ *3/28/16*

## General Instructions

Section references are to the Internal Revenue Code unless otherwise noted.  
 Future developments. Information about developments affecting Form W-9 (such as legislation enacted after we release it) is at [www.irs.gov/fw9](http://www.irs.gov/fw9).

### Purpose of Form

An individual or entity (Form W-9 requester) who is required to file an information return with the IRS must obtain your correct taxpayer identification number (TIN) which may be your social security number (SSN), individual taxpayer identification number (ITIN), adoption taxpayer identification number (ATIN), or employer identification number (EIN), to report on an information return the amount paid to you, or other amount reportable on an information return. Examples of information returns include, but are not limited to, the following:

- Form 1099-INT (interest earned or paid)
- Form 1099-DIV (dividends, including those from stocks or mutual funds)
- Form 1099-MISC (various types of income, prizes, awards, or gross proceeds)
- Form 1099-B (stock or mutual fund sales and certain other transactions by brokers)
- Form 1099-S (proceeds from real estate transactions)
- Form 1099-K (merchant card and third party network transactions)

- Form 1098 (home mortgage interest), 1098-E (student loan interest), 1098-T (tuition)
- Form 1099-C (canceled debt)
- Form 1099-A (acquisition or abandonment of secured property)

Use Form W-9 only if you are a U.S. person (including a resident alien), to provide your correct TIN.

*If you do not return Form W-9 to the requester with a TIN, you might be subject to backup withholding. See What is backup withholding? on page 2.*

By signing the filled-out form, you:

1. Certify that the TIN you are giving is correct (or you are waiting for a number to be issued),
2. Certify that you are not subject to backup withholding, or
3. Claim exemption from backup withholding if you are a U.S. exempt payee. If applicable, you are also certifying that as a U.S. person, your allocable share of any partnership income from a U.S. trade or business is not subject to the withholding tax on foreign partners' share of effectively connected income, and
4. Certify that FATCA code(s) entered on this form (if any) indicating that you are exempt from the FATCA reporting, is correct. See *What is FATCA reporting?* on page 2 for further information.

4

## EXHIBIT "B"

### EXCEPTIONS TO TECHNICAL SPECIFICATIONS

#### EXCEPTIONS TO TECHNICAL SPECIFICATIONS

Bidders must list any exceptions to the Technical Specifications and explain the reason for each exception taken. Failure to properly indicate exceptions may result in the disqualification of the bid. Check "yes" or "no" to indicate compliance.

Yes  My bid complies with all the Technical Specifications.

No  My bid does not comply with all the Technical Specifications. I indicated each exception below (attach additional documentation as necessary).

Item	Reason for Exception
Not Applicable	

I have read the Technical Specifications in *Exhibit A* of this ITB and indicated any exceptions to the Technical Specifications as instructed hereto.

Business Name: Creative Bus Sales

Name of Authorized Signee:  Les Bucres

Signature of Authorized Signee: 

Title: Transit Sales Date: 3/28/16

5

220-001

VEHICLE TEST REPORT  
FMVSS/CMVSS 220  
SCHOOL BUS ROLLOVER PROTECTION TEST

TEST VEHICLE  
STARCRAFT TRANSIT BUS  
FORD ECONOLINE E-450 CUTAWAY

TEST DATE  
NOVEMBER 6, 2001

TEST PERFORMED FOR:  
STARCRAFT BUS  
A DIVISION OF FOREST RIVER INC.  
2703 COLLEGE AVENUE  
GOSHEN, IN 46528  
(219) 533-1105

TEST CONDUCTED BY  
STARCRAFT BUS ENGINEERING  
AND R & D STAFF INCONJUNCTION WITH PYRAMID1, INC.

PYRAMID1, INC.  
19590 C.R. 40  
GOSHEN, INDIANA 46526  
(574) 537-8033

COMPLIANCE STATEMENT

This vehicle has been tested in accordance with the requirements of the following regulations: Federal Vehicle Safety Standard number 220, as published in the Code of Federal Regulations (CFR) 49, part 571, section 220, revised as of October 1, 1999. Canada Motor Vehicle Safety Standard number 220, as published in the Consolidation of the Motor Vehicle Safety Regulations, revised as of May 27, 1998.

SUMMARY OF RESULTS

ROOF AND BODY STRUCTURE: The roof and body structure of this vehicle meet the requirements of the aforementioned standards.

EXIT OPERATION: All doors, windows, and emergency exits were verified functional, prior to roof load application, under full load, and after test load was removed as required by the aforementioned standards.

APPROVALS

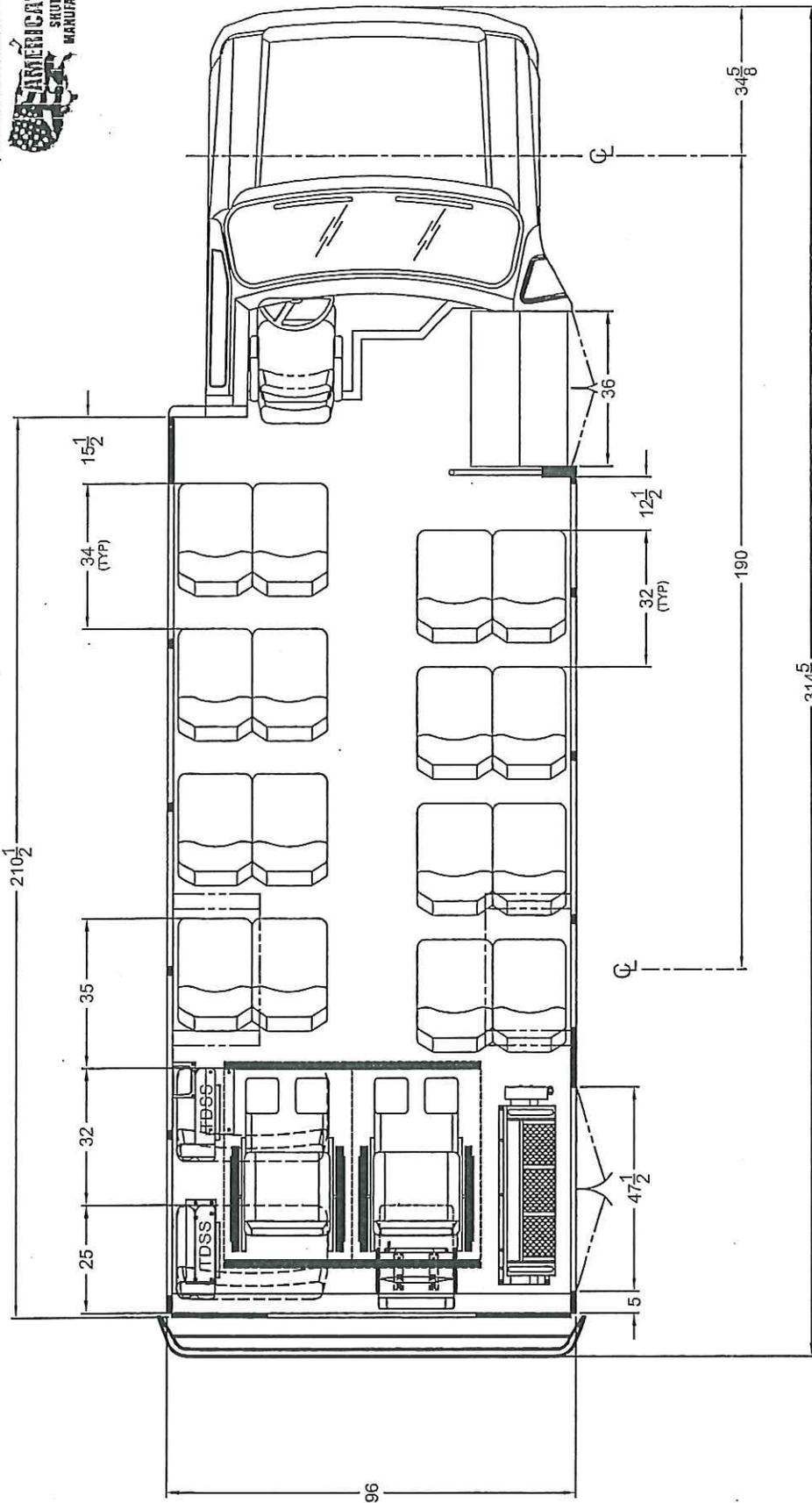
APPROVED BY: \_\_\_\_\_  
MR. JEFF DENNEY  
DIRECTOR OF PRODUCT DEVELOPMENT  
AND MANUFACTURING ENGINEERING

APPROVED BY: *Jon M. Smith*  
MR. JON SMITH P.E.  
CONSULTING ENGINEER



2/11/02

6



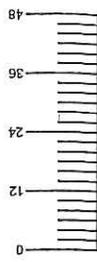
DEALER APPROVAL

APPROVED

CUSTOMER SIGNATURE

NOTE: SHOWN WITH MID-HI FREEDMAN SEATS  
 ALLSTAR E-450 14,500 GVWR  
 THIS FLOOR PLAN IS FOR ILLUSTRATION PURPOSES ONLY.  
 A WEIGHT ANALYSIS HAS NOT YET BEEN PERFORMED.  
 FINAL APPROVAL WITH A WEIGHT ANALYSIS IS REQUIRED UPON RECEIPT OF A  
 COMPLETED ORDER WITH ALL OPTIONS SHOWN.  
 OPTIONAL EQUIPMENT MAY BE SHOWN.  
 THE SALES ORDER PLACED DICTATES ACTUAL OPTION CONTENT.

SCALE  
 IN INCHES



THIS DRAWING AND THE INFORMATION THEREON ARE THE EXCLUSIVE PROPERTY OF STARCRRAFT BUS, A DIVISION OF FOREST RIVER. IT SHALL NOT BE COPIED OR DUPLICATED IN ANY MANNER, NOR SHALL IT BE SUBMITTED TO OUTSIDE PARTIES FOR EXAMINATION WITHOUT OUR WRITTEN CONSENT. IT IS LOANED FOR USE WITH REFERENCE TO WORK UNDER CONTRACT WITH OR PROPOSALS SUBMITTED TO STARCRRAFT BUS, A DIVISION OF FOREST RIVER.

TOLERANCE UNLESS OTHERWISE SPECIFIED  
 WOOD ± 1/8" ± 1/16"  
 OTHER ± 1" ± 1/2"

STARCRRAFT BUS  
 a division of Forest River, Inc.  
 DATE: 06/24/13 TITLE: 16 2 WC PASS, 190" WB  
 NAME: TAS 26' ALLSTAR  
 DWG. No. 16 2 WC 2 DB FOLDS 1 SG FLIP 190 199

DESCRIPTION OF CHANGE  
 BY: TAS  
 DATE: 6/24/13  
 CHK: TAS  
 ECN No.

REV. LET.

7

▶ The Allstar Series | Safety. Performance. Durability.

**STARCRAFT BUS**  
a division of Forest River, Inc.

▶ Safety is our primary focus at Starcraft Bus. From the 3,000 lbs. seat-pull test to the rigorous 7-year/200,000 mile Altoona testing, passengers can be assured that the Allstar surpasses the most stringent testing. Bus operators can relax knowing that the fully welded steel cage construction offers the best passenger protection.

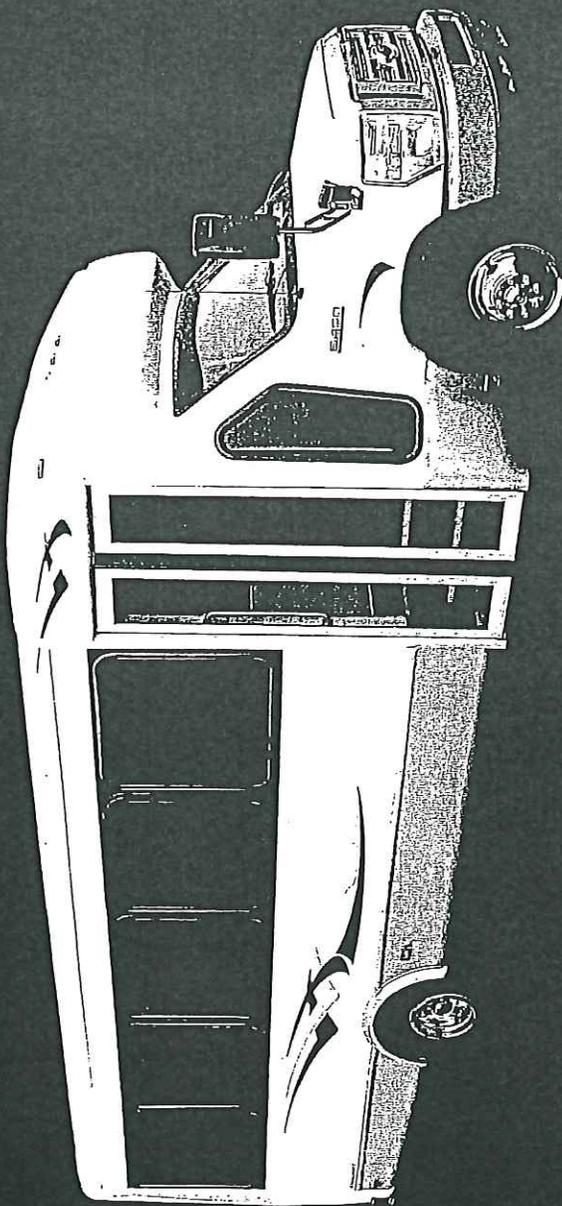
Performance is not measured by how fast the bus will go, but rather by passenger comfort. The Allstar features straight side wall construction that maximizes passenger shoulder space and the widest aisle in the industry.

Durability does not come easily or quickly. The Allstar has been time tested for close to a decade. The 33,000-plus Starcraft buses on North America's roads offer a billion reasons why the Allstar has become a favorite, and those reasons are called miles. The Allstar is engineered to accommodate a variety of seating arrangements, including wheelchair accessibility and various storage options for luggage.

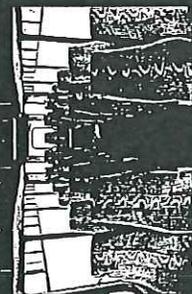
Starcraft Bus, a division of Forest River, Inc. is owned by Berkshire Hathaway, one of the most respected and secure companies in the industry.



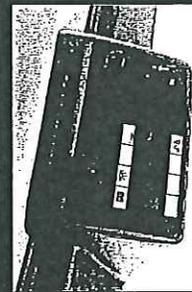
Allstar can also be equipped with optional rear wheelchair accessibility.



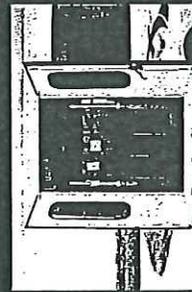
▶ Allstar Features



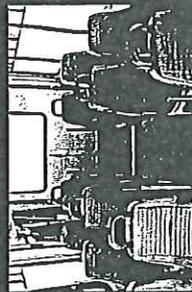
Optional high-back seats, upholstery, padded cloth walls and ceiling, and overhead luggage racks.



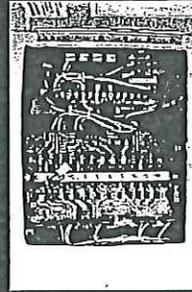
Driver's switch panel conveniently located within view of the road and not on the engine cover.



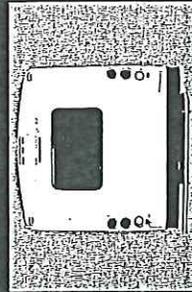
Optional double wheelchair door with top mounted gas shocks to hold door open in windy conditions.



Optional mid-back seats, padded vinyl walls and ceiling, and wheelchair accessible.



Pinled electrical circuit board with LED trouble-shooting light.



Stylish fiberglass rear cap with standard rear window.

▶ Features to Meet Your Specific Needs



## ► The Allstar Series

### ► Standard Exterior Feature Highlights

- Fully welded steel cage construction meeting all applicable FMVSS requirements
- "Starview" driver's visibility window in front of entry door
- Electric actuated passenger entry door with full length glass
- 36" wide x 36" high upper double T-Slider tempered safety glass windows with climate control flit
- Black powder coated steel rear bumper
- Rear mud flaps
- Pre-painted white aluminum side skirts
- Fiberglass front and rear caps
- One-piece seamless FRP (fiberglass reinforced plastic) roof
- Breakaway rearview mirrors with built-in convex
- Sealed LED stop, tail, and turn signal lights with incandescent reverse lights
- Exterior graphics package available in three colors (blue, green or burgundy)

### ► Standard Interior Feature Highlights

- 93" interior width
- 80" interior floor to ceiling height with standard floor (raised floor is 75")
- Floor and wall seat track for flexible seating
- Black slip resistant floor covering
- 5/8" exterior grade plywood flooring
- Ceiling and rear wall fabric for sound abatement
- FRP (fiberglass reinforced plastic) sidewalls for ease of cleaning
- White step nosing
- 1.25" left hand vertical passenger assist rail at entry door
- Printed circuit board with automotive type fuses and LED trouble shooting lights
- Entry door step well lights
- Incandescent driver and passenger area lighting
- Non-retractable seat belts

### ► Popular Option Highlights

- Stainless steel wheel inserts
- Interior and exterior LED lighting
- Luggage Storage strips (overhead luggage racks with reading lights, interior luggage racks, rear storage area)
- Rear emergency door with window(s)
- Passenger area rear heat and air conditioning
- Complete rubber flooring
- Passenger grab rails
- Padded vinyl or cloth walls and ceiling
- Audio and Video systems
- Mid back or high back seating
- ADA and FMVSS compliant wheel chair lifts and securement systems
- Fiberglass side walls and skirts

**STARCRAFT BUS**  
a division of Forest River, Inc.

► The Allstar Series

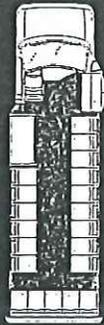
**STARCRAFT BUS**  
a division of Forest River, Inc.



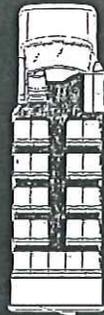
12 Passenger 2 Wheelchair  
4 Passenger Foldaway Seals Plus Driver



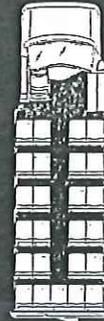
16 Passenger 2 Wheelchair  
4 Passenger Foldaway Seals Plus Driver



20 Passenger with Interior Luggage Plus Driver



21 Passenger with Rear Luggage Plus Driver

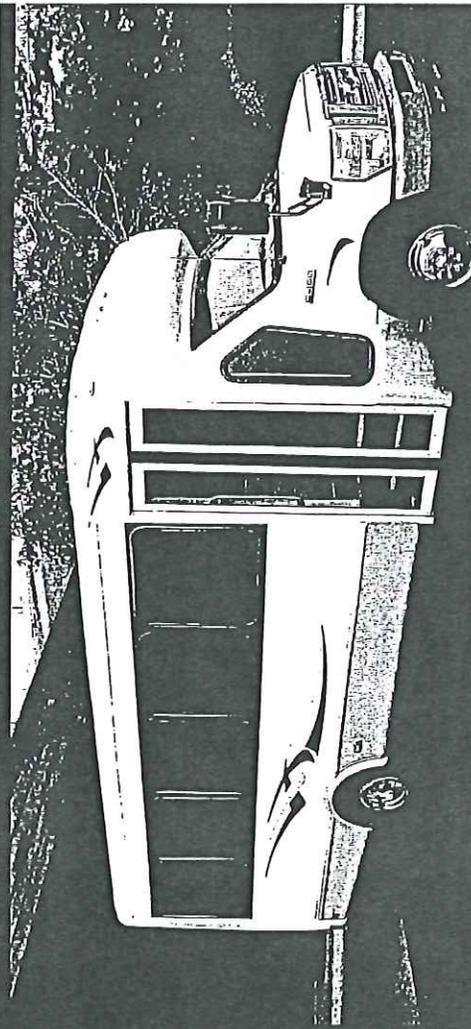


25 Passenger Plus Driver



Due to our commitment to product quality, specifications and options are subject to change without notice in the interest of product improvement and market changes.

Scan this barcode using a QR Reader on your smart phone to learn more about Forest River.



**STARCRAFT BUS**  
a division of Forest River, Inc.

2367 Century Drive • Goshen, IN 46528 • Lit. No. SCB-09/101513  
1.800.348.7440 • Fax: 574.642.3301 • www.starcraftbus.com

► Safety. Performance. Durability.

DAMAGES, OR FOR LOST PROFITS OR OTHER COMMERCIAL LOSSES FROM ANY CAUSE WHATSOEVER, WHETHER OR NOT TRANS/AIR HAS RECEIVED NOTICE OF THE POSSIBILITY OR CERTAINTY OF SUCH DAMAGES OR LOSSES. TRANS/AIR WILL NOT BE LIABLE FOR ANY LOSS OCCURRING BECAUSE THE EQUIPMENT IS OUT OF SERVICE. NO ACTION OR PROCEEDING ARISING OUT OF, FOR BREACH OF, OR IN ANY MANNER RELATING TO THIS WARRANTY MAY BE BROUGHT BY ANYONE AFTER SIX (6) MONTHS FROM NOTIFICATION TO TRANS/AIR OF AN IN-WARRANTY FAILURE.

This e-mail may contain privileged, confidential, copyrighted, or other legally protected information. If you are not the intended recipient (even if the e-mail address above is yours), you may not use, copy, or retransmit it. If you have received this by mistake, please notify us by return e-mail, then delete. Thank you. The Trans/Air Web Site is [www.transairmfg.com](http://www.transairmfg.com).

overtime, shall be responsible for all additional warranty repair expenses in excess of the flat rate allowed. Trans/Air is not responsible for towing charges.

- 6) If the customer has not properly registered the Trans/Air system, the Service Center is not authorized to render warranty services without charge. All information on the warranty registration form must be completed in its entirety and returned to Trans/Air to activate the warranty.
- 7) Trans/Air does not warrant the installation of Trans/Air products unless installed by Trans/Air or an authorized Trans/Air Turnkey installation facility. In the cases of installation related failures, which are not covered by warranty Trans/Air specifically is not responsible for failures attributable to inadequate provision by the installer of structural support or inadequate provision of electrical requirements.
- 8) This warranty does not apply in cases of a failure of Trans/Air product which is attributable to improper evacuation procedures, or the introduction of non-approved refrigerant oil, additives, or other contaminants into the system.
- 9) This warranty does not apply in cases of failure of Trans/Air product, which is attributable to failure of the end user to perform or provide preventative maintenance in accordance with Trans/Air's guidelines. Examples include, but are not limited to, failure to properly maintain belt tension, clean condenser coils, replace evaporator filters, maintain electrical systems to provide proper voltage to components, or check and tighten hardware or fittings, which may have loosened due to vibration. (See Trans/Air Preventive Maintenance Schedule)
- 10) This warranty does not apply to failure of Trans/Air product due to normal wear. Examples included but are not limited to, return air filters, refrigerant filters, power pack air filters, power pack fuel filters, power pack coolant hoses, any belts, lubricants, transit compressor oil collection rings, condenser and evaporator motor brushes, etc., all of which are considered to be expendable items.
- 11) This warranty does not apply to loss of refrigerant or any damage caused by loss of refrigerant unless directly attributable to the failure of a Trans/Air product which, at the time of the failure, was under warranty.
- 12) Trans/Air reserves the right to make changes in design or improvements to its products or parts thereof, without obligation to make or install of such changes or improvements on existing units or upon products covered by this warranty.
- 13) If Trans/Air makes a product improvement program available to the End User, Trans/Air reserves the right to limit the duration of the programs unless it is safety related. Expenses incurred in completing said product improvements after the closing date of the program are the responsibility of the End User.
- 14) Trans/Air's warranty shall not apply in the case of damage incurred during shipment, accidental damage, abuse, misuse, act of nature, or if the serial number is missing, or to any product which, in the sole opinion of Trans/Air, has been installed, altered or repaired in a manner affecting the efficiency or performance of the unit or inconsistent with Trans/Air's written procedures.
- 15) This warranty applies only within the boundaries of the whole United States, its territories, and Canada. For other available coverage that may be purchased, contact Trans/Air.

TRANS/AIR'S LIABILITY TO THE PURCHASER FOR DAMAGES FROM ANY CAUSE WHATSOEVER AND REGARDLESS OF THE FORM (S) OF ACTION, WHETHER IN CONTRACT OR TORT, INCLUDING NEGLIGENCE OR OTHERWISE, SHALL BE LIMITED TO THE VALUE OF REPAIRS TO OR REPLACEMENT OF THE DEFECTIVE COMPONENTS DURING THE WARRANTY PERIOD, AS THE EXCLUSIVE REMEDY, AND STRAIGHT TIME LABOR CHARGES AS OUTLINED IN ITS CURRENT WARRANTY PROCEDURE MANUAL AND FLATE RATE LABOR SCHEDULE. IN NO EVENT SHALL TRANS/AIR BE LIABLE WHATSOEVER FOR ANY PUNITIVE, INCIDENTAL OR CONSEQUENTIAL

## **Trans/Air Manufacturing Corporation Limited Warranty**

Subject to the conditions and limitations set forth below, for a period of two (2) years (with unlimited mileage) starting at the date of delivery to the End User and with proper registration documentation, Trans/Air Manufacturing Corporation (Trans/Air) warrants to the original owner, if still the user, that each manufactured system/component will be free from defects in factory workmanship and materials when used and maintained in accordance with the recommended procedures. Trans/Air will furnish new or remanufactured replacement parts and cover the cost of repair labor for two years following delivery in accordance with the current Trans/Air flat rate labor schedule when performed at an authorized Trans/Air Service Center. This is the End User's sole and exclusive remedy.

THIS IS TRANS/AIR'S SOLE WARRANTY AND IT IS FURNISHED IN LIEU OF ANY AND ALL OTHER WARRANTIES. TRANS/AIR MAKES NO OTHER EXPRESS OR IMPLIED WARRANTIES WHATSOEVER. NO WARRANTY OF MERCHANTABILITY AND NO WARRANTY OF FITNESS FOR PARTICULAR PURPOSE IS MADE BY TRANS/AIR.

### **Conditions and Limitations**

- 1) In order for a two (2) year system warranty to apply, the customer must purchase the evaporator(s), condenser(s), compressor(s), piping kits, electrical kits, mount kits and refrigeration hose from Trans/Air. If the full system is not purchased from Trans/Air, the two (2) year warranty applies to Trans/Air supplied evaporators and condensers only. All piping kits, and electrical kits purchased outside of a full system, will be considered a service part and will carry a 180 day warranty. All mount kits and compressors purchased outside of a full system, and used on a Trans/Air system, will be warranted as stated in the "Trans/Air Mount Kit / Compressor Warranty Policy". (Document # WR 010) All other components supplied by Trans/Air are covered by standard parts warranty (see #4 below). Extended warranty coverage may be purchased from Trans/Air at the time of purchase of the unit or system. Correction of a failure under this warranty does not extend the warranty beyond the standard two (2) year warranty period.
- 2) All auxiliary power pack engines are warranted by the engine manufacturer, only and not by Trans/Air. Trans/Air components assembled on auxiliary power packs are warranted for two (2) years or 1000 hours, whichever comes first.
- 3) Demonstration systems will be covered for the full original warranty period if delivered to an End User within 180 days after the installation date and the vehicle has not exceeded 6,000 miles at the time of delivery to the End User. If the vehicle does not meet these criteria the full warranty period may be obtained if the system passes Trans/Air's specific warranty inspection performed, at dealer's expense, at an authorized Trans/Air Service Center. Written proof that the system has passed inspection must be received by Trans/Air to complete warranty registration.
- 4) Service parts are warranted for a 180 day period from the date of sale or until the expiration of the original equipment warranty, whichever is later. (Compressors are warranted per "Trans/Air Mount Kit / Compressor Warranty Policy", Document # WR 010) If required, parts covered by warranty must be returned to Trans/Air's factory in Dallastown, PA, by specified carrier freight prepaid, within standard Return Goods Authorization procedures, for evaluation, in order for Trans/Air to authorize any warranty claim.
- 5) Trans/Air will be responsible for the costs of repairs or replacement covered by warranty only if performed at an authorized Trans/Air Service Center. The Service Center is responsible for effecting repairs or replacement during the warranty period in accordance with current Trans/Air warranty procedures. A customer requesting service at a location other than an approved Service Center, or one requesting

- 6) If the customer has not properly registered the Trans/Air system, the Service Center is not authorized to render warranty services without charge. All information on the warranty registration form must be completed in its entirety and returned to Trans/Air to activate the warranty.
- 7) Trans/Air does not warrant the installation of Trans/Air products unless installed by Trans/Air or an authorized Trans/Air Turnkey installation facility. In the cases of installation related failures, which are not covered by warranty Trans/Air specifically is not responsible for failures attributable to inadequate provision by the installer of structural support or inadequate provision of electrical requirements.
- 8) This warranty does not apply in cases of a failure of Trans/Air product which is attributable to improper evacuation procedures, or the introduction of non-approved refrigerant oil, additives, or other contaminants into the system.
- 9) This warranty does not apply in cases of failure of Trans/Air product, which is attributable to failure of the end user to perform or provide preventative maintenance in accordance with Trans/Air's guidelines. Examples include, but are not limited to, failure to properly maintain belt tension, clean condenser coils, replace evaporator filters, maintain electrical systems to provide proper voltage to components, or check and tighten hardware or fittings, which may have loosened due to vibration. (See Trans/Air Preventive Maintenance Schedule)
- 10) This warranty does not apply to failure of Trans/Air product due to normal wear. Examples included but are not limited to, return air filters, refrigerant filters, power pack air filters, power pack fuel filters, power pack coolant hoses, any belts, lubricants, transit compressor oil collection rings, condenser and evaporator motor brushes, etc., all of which are considered to be expendable items.
- 11) This warranty does not apply to loss of refrigerant or any damage caused by loss of refrigerant unless directly attributable to the failure of a Trans/Air product which, at the time of the failure, was under warranty.
- 12) Trans/Air reserves the right to make changes in design or improvements to its products or parts thereof, without obligation to make or install of such changes or improvements on existing units or upon products covered by this warranty.
- 13) If Trans/Air makes a product improvement program available to the End User, Trans/Air reserves the right to limit the duration of the programs unless it is safety related. Expenses incurred in completing said product improvements after the closing date of the program are the responsibility of the End User.
- 14) Trans/Air's warranty shall not apply in the case of damage incurred during shipment, accidental damage, abuse, misuse, act of nature, or if the serial number is missing, or to any product which, in the sole opinion of Trans/Air, has been installed, altered or repaired in a manner affecting the efficiency or performance of the unit or inconsistent with Trans/Air's written procedures.
- 15) This warranty applies only within the boundaries of the whole United States, its territories, and Canada. For other available coverage that may be purchased, contact Trans/Air.

TRANS/AIR'S LIABILITY TO THE PURCHASER FOR DAMAGES FROM ANY CAUSE WHATSOEVER AND REGARDLESS OF THE FORM (S) OF ACTION, WHETHER IN CONTRACT OR TORT, INCLUDING NEGLIGENCE OR OTHERWISE, SHALL BE LIMITED TO THE VALUE OF REPAIRS TO OR REPLACEMENT OF THE DEFECTIVE COMPONENTS DURING THE WARRANTY PERIOD, AS THE EXCLUSIVE REMEDY, AND STRAIGHT TIME LABOR CHARGES AS OUTLINED IN ITS CURRENT WARRANTY PROCEDURE MANUAL AND FLATE RATE LABOR SCHEDULE. IN NO EVENT SHALL TRANS/AIR BE LIABLE WHATSOEVER FOR ANY PUNITIVE, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, OR FOR LOST PROFITS OR OTHER COMMERCIAL LOSSES FROM ANY CAUSE WHATSOEVER, WHETHER OR NOT TRANS/AIR HAS RECEIVED NOTICE OF THE POSSIBILITY OR CERTAINTY OF SUCH DAMAGES OR LOSSES. TRANS/AIR WILL NOT BE LIABLE FOR ANY LOSS OCCURRING BECAUSE THE EQUIPMENT IS OUT OF SERVICE. NO ACTION OR PROCEEDING ARISING OUT OF, FOR BREACH OF, OR IN ANY MANNER RELATING TO THIS WARRANTY MAY BE BROUGHT BY ANYONE AFTER SIX (6) MONTHS FROM NOTIFICATION TO TRANS/AIR OF AN IN-WARRANTY FAILURE.

# Trans/Air Manufacturing Corporation Limited Warranty

Subject to the conditions and limitations set forth below, for a period of two (2) years (with unlimited mileage) starting at the date of delivery to the End User and with proper registration documentation, Trans/Air Manufacturing Corporation (Trans/Air) warrants to the original owner, if still the user, that each manufactured system/component will be free from defects in factory workmanship and materials when used and maintained in accordance with the recommended procedures. Trans/Air will furnish new or remanufactured replacement parts and cover the cost of repair labor for two years following delivery in accordance with the current Trans/Air flat rate labor schedule when performed at an authorized Trans/Air Service Center. This is the End User's sole and exclusive remedy.

THIS IS TRANS/AIR'S SOLE WARRANTY AND IT IS FURNISHED IN LIEU OF ANY AND ALL OTHER WARRANTIES. TRANS/AIR MAKES NO OTHER EXPRESS OR IMPLIED WARRANTIES WHATSOEVER. NO WARRANTY OF MERCHANTABILITY AND NO WARRANTY OF FITNESS FOR PARTICULAR PURPOSE IS MADE BY TRANS/AIR.

## Conditions and Limitations

- 1) In order for a two (2) year system warranty to apply, the customer must purchase the evaporator(s), condenser(s), compressor(s), piping kits, electrical kits, mount kits and refrigeration hose from Trans/Air. If the full system is not purchased from Trans/Air, the two (2) year warranty applies to Trans/Air supplied evaporators and condensers only. All compressors, piping kits, and electrical kits purchased outside of a full system, will be considered a service part and will carry a 180 day warranty. All mount kits purchased outside of a full system, and used on a Trans/Air system, will be considered a service part and will carry a 180 day warranty. All mount kits purchased outside of a full system, and used on a system other than Trans/Air, will carry no warranty. All other components supplied by Trans/Air are covered by standard parts warranty (see #4 below). Extended warranty coverage may be purchased from Trans/Air at the time of purchase of the unit or system. Correction of a failure under this warranty does not extend the warranty beyond the standard two (2) year warranty period.
- 2) All auxiliary power pack engines are warranted by the engine manufactures, only and not by Trans/Air. Trans/Air components assembled on auxiliary power packs are warranted for two (2) years or 1000 hours, whichever comes first.
- 3) Demonstration systems will be covered for the full original warranty period if delivered to an End User within 180 days after the installation date and the vehicle has not exceeded 6,000 miles at the time of delivery to the End User. If the vehicle does not meet these criteria the full warranty period may be obtained if the system passes Trans/Air's specific warranty inspection performed, at dealer's expense, at an authorized Trans/Air Service Center. Written proof that the system has passed inspection must be received by Trans/Air to complete warranty registration.
- 4) Service parts are warranted for a 180 day period from the date of sale or until the expiration of the original equipment warranty, whichever is later. (Compressors are warranted for 1 year) If required, parts covered by warranty must be returned to Trans/Air's factory in Dallastown, PA, by specified carrier freight prepaid, within standard Return Goods Authorization procedures, for evaluation, in order for Trans/Air to authorize any warranty claim.
- 5) Trans/Air will be responsible for the costs of repairs or replacement covered by warranty only if performed at an authorized Trans/Air Service Center. The Service Center is responsible for effecting repairs or replacement during the warranty period in accordance with current Trans/Air warranty procedures. A customer requesting service at a location other than an approved Service Center, or one requesting overtime, shall be responsible for all additional warranty repair expenses in excess of the flat rate allowed. Trans/Air is not responsible for towing charges.

## **Braun® Limited Warranty For Dual Parallel Arm Public Use Lifts**

BRAUN SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES THAT MAY RESULT FROM BREACH OF THIS LIMITED WARRANTY OR ANY IMPLIED WARRANTY. THIS EXCLUSION OF CONSEQUENTIAL AND INCIDENTAL DAMAGES SHALL BE INDEPENDENT OF ANY FAILURE OF THE ESSENTIAL PURPOSE OF ANY WARRANTY, AND THIS EXCLUSION SHALL SURVIVE ANY DETERMINATION THAT THIS LIMITED WARRANTY OR ANY IMPLIED WARRANTY HAS FAILED OF ITS ESSENTIAL PURPOSE. This warranty does not cover, and in no event shall Braun be liable for towing charges, travel, lodging, or any other expense incurred due to the loss of use of the product or other reason.

Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

### **HOW TO GET SERVICE**

To obtain warranty service the owner must do all of the following:

1. Notify an authorized service center, of the claimed defect attributable to Braun, within the warranty coverage period designated above
2. Provide the notification mentioned in (1), above, within ten (10) days of when the owner discovered, or should have discovered, the claimed defect
3. Promptly schedule an appointment with and take the product to an authorized service center for service.
4. Pay any transportation costs and all expenses associated with obtaining warranty service.

Since Braun does not control the scheduling of service work at the independent dealerships you may encounter some delay in scheduling or completion of work. If you need assistance you may contact Braun, at 631 West 11th Street, Winamac, Indiana 46996; 1-800-THE-LIFT, (843-5438).

If two (2) or more service attempts have been made to correct any covered defect that you believe impairs the value, use or safety of the product, or if it has taken longer than thirty (30) days for repairs to be completed, you must, to the extent permitted by law, notify Braun directly, in writing, at the above address, of the unsuccessful repair(s) of the alleged defect(s) so that Braun can become directly involved in providing service pursuant to the terms of this limited warranty.

### **WHAT IS NOT COVERED**

This Limited Warranty does not cover any of the following: defects in materials, components or parts of the product not attributable to Braun, any material, component or part of the product that is warranted by another entity (Note: the written warranty provided by the manufacturer of the material, component or part is the direct responsibility of that manufacturer); items that are added or changed after the product leaves Braun's possession; additional items installed at any dealership, or other place of business, or by any other party, other than Braun; normal wear, tear, usage, maintenance, service, periodic adjustments, the effects of condensation or moisture from condensation; mold or any damage caused by mold; imperfections that do not affect the product for its intended purpose; items that are working as designed but that you are unhappy with; problems related to mis-operation, misuse, mishandling, neglect or abuse, including failure to maintain the product in accordance with the owner's manual, or other routine maintenance such as inspections, lubricating, adjustments, tightening of screws, sealing, wheel alignments or rotating tires; damage due to accident or collision, including any acts of weather or damage or corrosion due to the environment; theft, vandalism, fire, or other intervening acts not attributable to Braun; damage resulting from tire wear or tire failure; defacing, scratches, dents or chips on any interior or exterior surface of the product, including those caused by rocks or other road hazards, damage caused by off road use, overloading or alteration of the product, or any of its components or parts.

Defects and/or damage to interior and exterior surfaces and other appearance items may occur at the factory or when the product is in transit. These items are usually detected and corrected at the factory or by

## **Braun® Limited Warranty For Dual Parallel Arm Public Use Lifts**

a dealer prior to delivery to the purchaser. You must inspect the product for this type of damage when you take delivery. If you find any such defect or damage you must notify the selling dealer, or Braun, at the time of delivery to have these items covered by this limited warranty and to have work performed on the items at no cost to you as provided by this limited warranty.

### **EVENTS DISCHARGING BRAUN FROM OBLIGATION UNDER WARRANTY**

The following shall completely discharge Braun from any express or implied warranty obligation to repair or replace anything and void this warranty: misuse, neglect, collision, accidents, failure to provide routine maintenance (See Owner's Manual), unauthorized alteration, off road use, Acts of Nature, damage from weather or the environment, theft, vandalism, tampering, fire, explosions, overloading the product and odometer tampering.

### **LEGAL REMEDIES**

Any action to enforce any portion of this limited warranty, or any implied warranty, must be commenced within six (6) months after expiration of the warranty coverage period designated above or the action will be barred because of the passage of time. Any performance of repairs shall not suspend this limitation period from expiring. Any performance of repairs after the warranty coverage period has expired, or performance of repairs regarding any thing excluded from coverage under this limited warranty shall be considered "good will" repairs, and they will not alter the terms of this limited warranty, or extend the warranty coverage period or the filing limitation period in this paragraph. In addition, since it is reasonable to expect that the product will need some service during the warranty period; this warranty does not extend to future performance. It only sets forth what Braun will do and does not guarantee anything about the product for any time period. Nothing in this warranty, or any action of Braun, or any agent of Braun, shall be interpreted as an extension of any warranty period or the filing limitation period in this paragraph. Some states do not allow a reduction in the statute of limitations, so this reduction may not apply to you,

### **WARRANTY REGISTRATION and MISCELLANEOUS**

Your warranty registration records should be completed and delivered to the appropriate companies, including the Braun Delivery Checklist & Warranty form. That form must be returned to Braun within twenty (20) days of purchase. The Braun warranty will not be registered unless this warranty registration is completed and received by Braun. Failure to file this warranty registration with Braun will not affect your rights under this limited warranty as long as you can present proof of purchase, but it can cause delays in obtaining the benefits of this limited warranty, and it changes the start date of the warranty to the date of final assembly of the product by Braun.

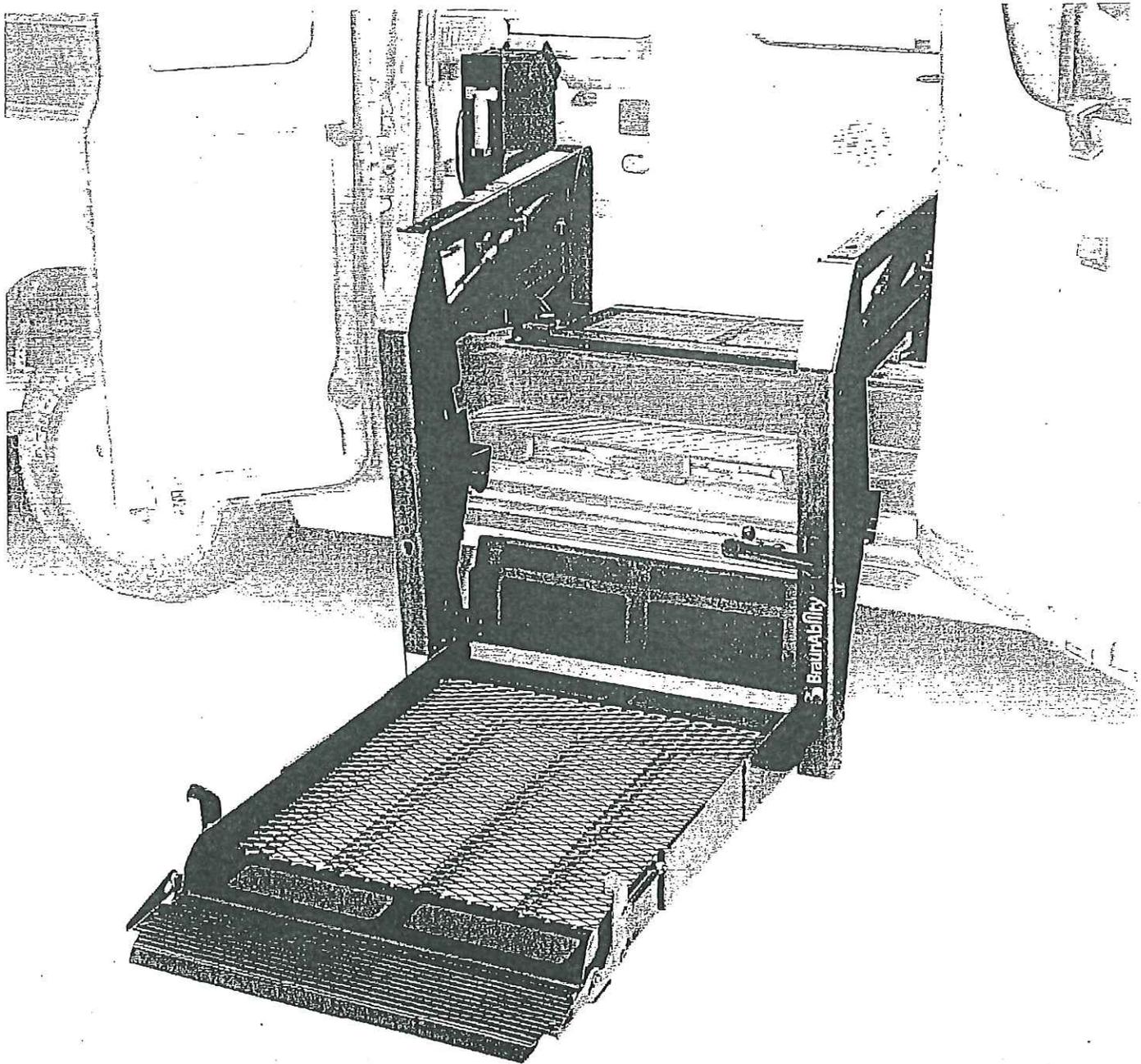
Braun agrees to repair or replace any of its factory installed parts found to have substantial defects within the appropriate warranty period designated above, provided that the repair is authorized by Braun and carried out by an authorized service center (a Braun labor schedule determines the cost allowance for repairs). Braun will not honor any warranty claim for repairs or replacement of parts unless the claim is submitted with the appropriate paperwork, and the work is completed by an independent, factory authorized service center. The appropriate paperwork can be obtained by written or phone contact with Braun at the contact information in this warranty.

Braun reserves the right to designate where any warranty work can be performed. Braun also reserves the right to examine any defective workmanship or part prior to giving any authorization for warranty work. Braun's return authorization procedure must be adhered to in order to process any warranty claims.

**THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE.**

# BraunAbility®

*2014 Private Use Application Guide • Issue 1 • 5-8-14*



***Century Series™***

## Century Series™ Features

The Century Series is an extremely versatile lift, designed to fit a variety of personal-use applications. The unique design allows the same lift to be used in the side or rear door of a full-size van, making it a great lift to keep in stock for faster service to your customers.

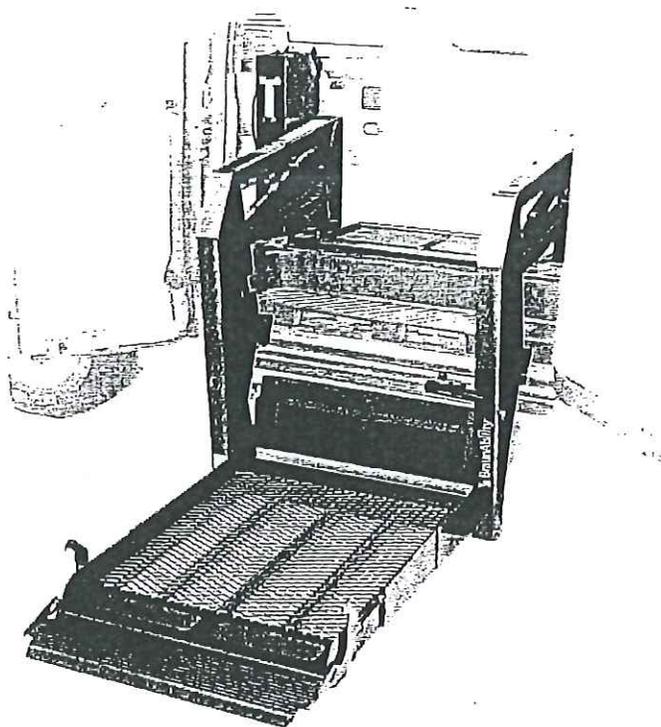
The Century Series features a 31" wide by 43" long platform.

The lift provides 42" of floor-to-ground reach and includes an "up/down" switch mounted on the switch arm, allowing the independent user to operate the lift.

In-door operators are available for Chevy/GMC and Ford side and rear swing doors. Side slide door operators are available for Chevy and Ford applications. 1992 and newer Ford vans with side slide doors need a slight modification to gain the additional width required.

As with all BraunAbility lifts, a number of options are available for your customers' convenience. Door operators offer the wheelchair user complete independence. Additional control stations allow the mobility package to be adapted to your customers' specific needs. And, for the ultimate in convenience, a remote control system will operate all lift and door functions.

- V.A. accepted
- Automatic fold and unfold
- Modular construction
- Durable powder-coated finish
- Integrated backup pump
- 8" automatic roll stop
- Designed for flat-floor and stepwell applications
- Designed for use with automatic door operators
- Can be used in vehicles without raised doors, maintaining "garageability."
- Color-coded rocker switches are easily operated by those with limited dexterity



# Century Series™ Models

**NCL955IB3143-2**

NHTSA Compliant Usable Platform: 31" x 43"

Explanations of abbreviations: NCL955 IB 31 43 -2

IB = Inboard Barrier

31 = 31" Clear Platform Width

43 = 43" Clear Platform Length

-2 = Non-Electric Lift

**General Function:** Electrohydraulic, power up/gravity down operation

**Operation:** Hydraulic pump with two lifting cylinders

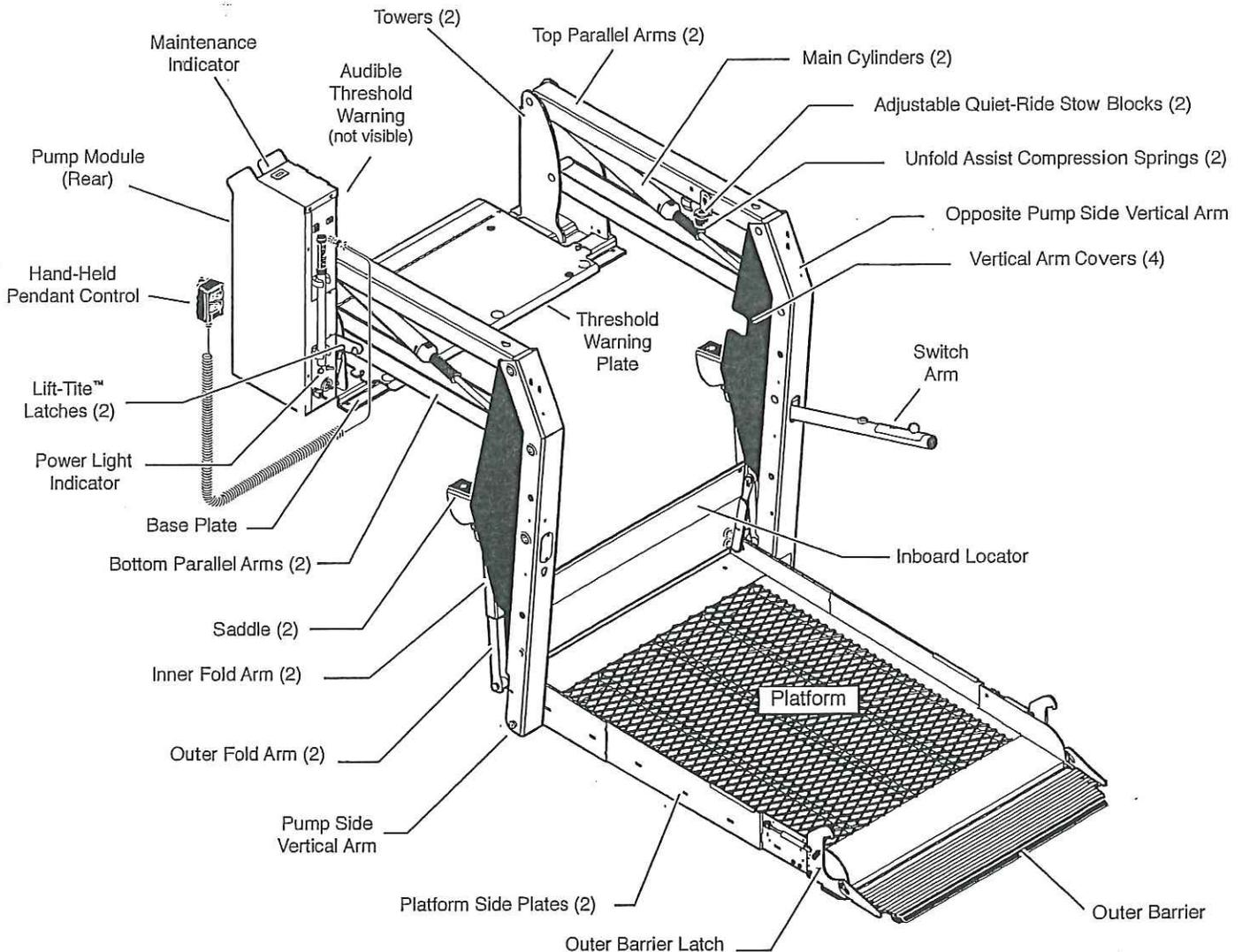
**Control:** Module mounted switches, handrail Up/Down switch, optional hand-held control box, and optional remote

**Hydraulic:** Pressure Max. 2,495 psi, Fluid is Univis HVI 26, oil reservoir is .33 gal

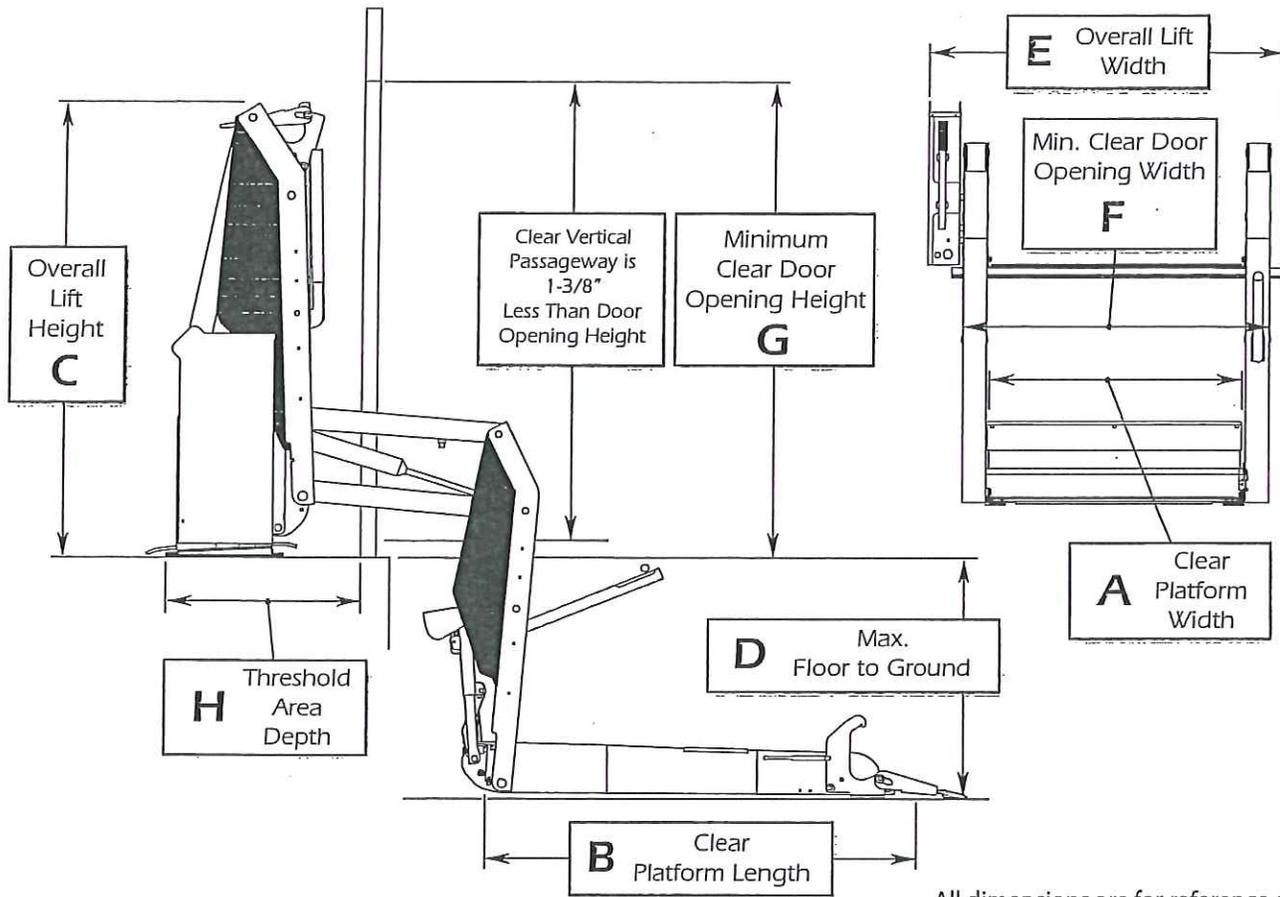
**Construction:** Steel structure with powder coat finish

**Power Supply:** 12V DC

**Current Consumption:** Max. 70A (12V)



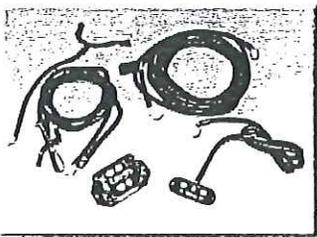
# Century Series™ Dimensions



All dimensions are for reference only.

Century Series™			A	B	C	D	E	F	G	H
Lift Model Number	Lift Weight lbs	Lifting Capacity lbs	Clear Platform Width	Clear Platform Length	Overall Lift Height	Max. Floor to Ground	Overall Lift Width	Min. Clear Door Opening Width	Min. Clear Door Opening Height	Threshold Area Depth
NCL955IB3143-2	330	750	31"	43"	47-1/2"	42"	46"	40"	47"	18"

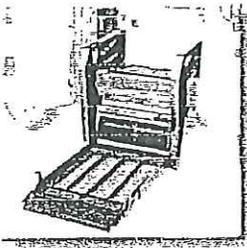
## NHTSA Interlock Kit Options



\* Plug & Play Kits are used in conjunction with Interlock Kits

- 36259 GM Interlock Kit - 2008 to 2014 Vans
- 36261 GM Plug & Play Kit\* - 2008 to 2014 Vans
- 32541 GM Interlock Kit - 2001 to 2007 Vans
- 32543 GM Plug & Play Kit\* - 2001 to 2002 Vans
- 36257 Ford Interlock Kit - 2008 to 2014 Vans
- 36260 Ford Plug & Play Harness\* - 2008 to 2014 Vans
- 32538 Ford Interlock Kit - 2004 to 2007 Vans
- 32540 Ford Plug & Play Kit\* - 2004-2006 with Trans Code A, F or Q
- 33678 Ford Plug & Play Kit\* - 2007 with Trans Code Q
- 36152 Ford Transit Connect Interlock Kit - 2010 to 2013 Vans
- 32544 Universal Interlock Kit

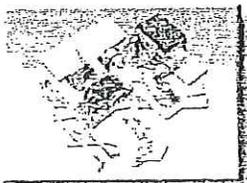
# NHTSA Installation Kits



	<u>Side Door</u>	Std. Length <u>Rear Door</u>	Ext. Length <u>Rear Door</u>
Ford	30956K	30957K	30970K-42
Ford Transit Connect		35819K	
GM	30958K	30959K	30981K
Sprinter (up to 2006)	28763K	31407K	
Sprinter (2007 to 2011)	34474KS	34120KS	
Nissan NV (2011 & Up)	37438K		

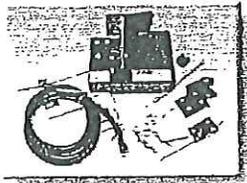
30955K (Standard Mounting Kit - Ships with all DPA lifts) - Van Mounting Kits contain floor reinforcements for 403/404 compliance.

# Door Operator Kits



Swing Door Operators

GM	62409-000	<u>Side Swing</u> In-Door Operators for pre-1996
	62403-000	<u>Side Swing</u> In-Door Operators for 1996 & Up
	62405-000	<u>Rear Swing</u> In-Door Operators for 1996 & Up
	32311A	<u>Side Slide</u> Door Operator for Pre-1997
	32313A	<u>Side Slide</u> Door Operator for 1997 & Up
FORD	62400-000	<u>Side Swing</u> In-Door Operators for 1992 & Up (60/40)
	62402-000	<u>Rear Swing</u> In-Door Operators for 1992 & Up
	32311A	<u>Side Slide</u> Door Operator for pre-1992
	32312A	<u>Side Slide</u> Door Operator for 1992 & Up
SPRINTER	P50381A	<u>Side Slide</u> Door Operator (up to 2006)
	P50333A	<u>Rear Swing</u> Door Operators (up to 2006)
NISSAN NV	37648A	<u>Side Slide</u> Door Operator for 2011 & Up

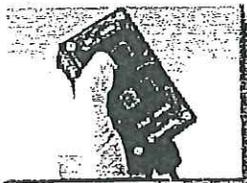


Slide Door Operator

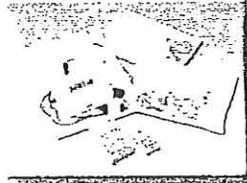
Installation of 60000-series swing door operator kits requires the use of a template.

- 1996 & Up GM Vans: Side Left: 60461-000 Side Right: 60460-000
- 1992 & Up Ford Vans: Side Left: 60317-000 Side Right: 60318-000 Rear Left: 60392-000 Rear Right: 60393-000

# Century Series™ Lift Accessories



33659KS  
Replacement  
Hand-Held Control

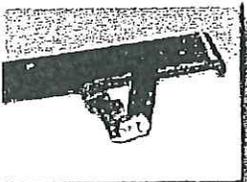


33911K  
Remote Control System  
  
34352KS  
Replacement/Extra Trans.



34948KS Upper Tower Support Kit

33912K Third Station Control  
33913K Outside Control Station



19395A96 Rear Bumper Replacement Kit for 1996 & Up GM

NOTE: When ordering 2001 and newer Ford Econoline and Club Wagon Chassis, use order code #762 to receive the painted rear bumper instead of the standard step bumper.

# Century Series™ Specifications

## THE BRAUNABILITY NCL955-2 CENTURY SERIES WHEELCHAIR LIFT SPECIFICATIONS

*“Provided to make your spec writing easier.”*

The wheelchair lift is compliant with Federal Motor Vehicle Safety Standard 403 for platform lift systems for motor vehicles. The lift shall have been tested to a minimum static load of 2400#. The lift shall have 800# rated lifting capacity. The base plate shall be a corrugated designed member to provide rigidity to minimize lift deflection when placed under load.

The power supply shall be a 12 volt electro-hydraulic system operating two single-acting cylinders. The hydraulic power pack system shall be of modular design allowing for easy removal and field replacement, if needed. The operation of the unit shall provide a smooth, jerk-free ride in both up and down directions. The power operation of the hydraulic cylinders shall be of a pull-type design for smooth lifting operation and improved synchronous arm movement. The pivot pins in the trunnion (knuckle) of the pivot arms shall be of stationary design. The hydraulic system shall be regulated by two separate relief valves, one of which is designed to prevent accidental stowing when occupied.

The hand control for lift operation shall be of a one-hand operation design made of durable plastic. The hand control will provide user with illuminated functions. The hand control cable shall be coiled with quick-change connections for ease of maintenance or field change.

The switch panel for lift operation shall be conveniently located and utilize wide paddle-type rocker switches designed for ease of operation by persons with limited use of their hands. Switches shall be permanently stamped with the appropriate function legend and color-coded, yellow for door open/close, orange for fold/unfold and red for lower/raise at peripheral control stations. Color-coded symbols shall appear on the lift instruction decal that correspond to the color of the switches to be operated.

A manual back-up system shall be provided to ensure operation of the lift in case of electrical failure. The backup system shall provide a reliable means of manually raising and lowering the lift while occupied. The back-up system shall fold and unfold the platform. The back-up pump shall be integrated with the hydraulic power pack system such that no hydraulic lines or fittings are required.

The platform shall be of steel construction and the surface shall be of see-through grating allowing for improved visibility and safer use in inclement weather. The platform shall have a usable wheelchair passageway width of 31 inches and a usable length of 43 inches.

The platform shall be automatically folded and unfolded and fully automatic in operation. The platform shall allow both inboard and outboard facing of wheelchair and mobility aid users. The platform entrance ramp shall be extruded aluminum for weight savings, have a rubber leading edge and raised ribs for traction. The outer barrier must not raise if occupied with 25 lbs. The outer barrier shall be the sole outboard wheelchair retention device and shall be interlocked and comply with the FMVSS 403 requirements. A switch arm shall be provided with a lower/raise switch positioned for the wheelchair passenger to use while on the platform. The lift must have a fail safe system to prevent stowing if solenoid welds.

All lift components shall be finished with a baked-on powder coating, which will meet a salt spray test of 1000 hours, to provide corrosion resistance and a long service life. BraunAbility Century Series to include but not limited to the following model numbers:

- NCL955IB3143-2



[www.braunability.com](http://www.braunability.com)

ISO 9001:2008

631 West 11th Street, Winamac, IN 46996, USA Phone: 574 946 6153 Fax: 574 946 4670



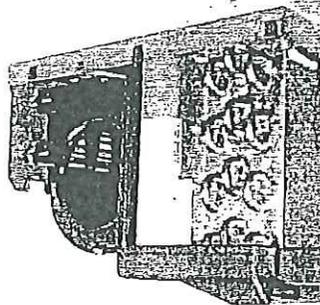
**Trans/Air**  
Manufacturing Corporation

# A73 Evaporator

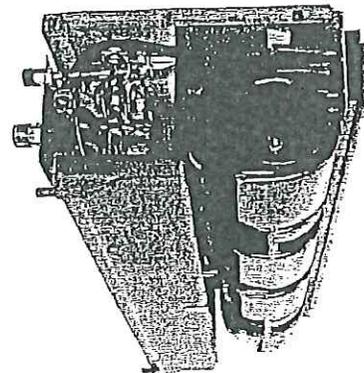
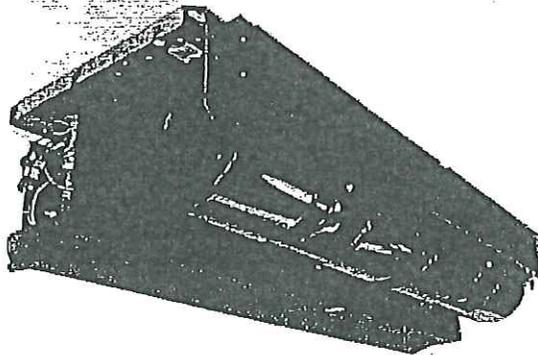


A rear or front mounted freeblow evaporator that can be used as a tie-in with OEM components or as part of a complete Trans/Air system

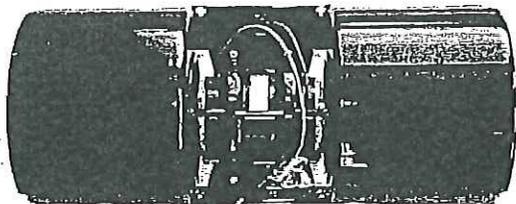
Durable ABS cover with unique drain pan that promotes proper condensate removal (available in white, gray, and spring white)



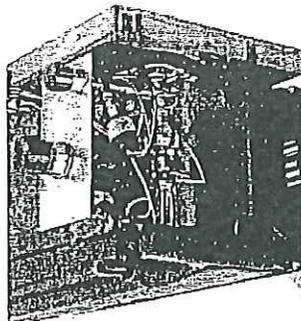
Enhanced tube & fin design provides highest capacity



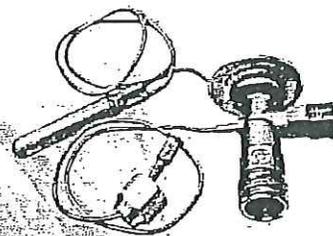
Heavy Duty galvanized steel enclosure for reduced air leakage and maximum durability



Blower assemblies come equipped with larger blower wheels for maximum air flow and motors utilize custom wound armatures for lower current draw and greater efficiency



4 Ton externally equalized, thermostatic expansion valve that precisely controls refrigerant and prevents liquid slugging to the compressor or starved evaporator



*School & Commercial Bus Climate Control* Design | Manufacture | Install | Service

Trans/Air Manufacturing Corporation is an ISO 9001 registered firm committed to providing world class climate control products and services to the bus and commercial vehicle markets.



FM 39947

## TA73 Evaporator

### General

- Freeblow air distribution
- Weight lb (kg): 52.8 (24)
- Box Size in (mm): 45 x 22 x 14 (1140 x 560 x 360)
- Cube ft<sup>3</sup> (m<sup>3</sup>): 8 (.23)

### Cooling Capacity

- BTU/hr: 41,000 (SAE) to 65,000 (IMACA) \*

### Heating Capacity

- BTU/hr: 40,000 (Actual capacity varies based on engine operating temperature and hot water flow rate)

### Cover

- ABS cover
- Separate drain pan with sump
- (2) Multi-directional louvers
- Washable / reusable filter
- (2) 5/8 in ID drain hoses

### Blower Assemblies

- (4) 4.5 in diameter blower wheels
- Amperage draw: 16.9 Amps @ 13.5 Vdc (8.5 Amps @ 27 Vdc)
- Total air flow 1480 ft<sup>3</sup>/min (2515 m<sup>3</sup>/hr) @ 0 static
- (2) Double shafted, single speed, permanent magnet motors

### Evaporator Coil

- (1) Coil
- Face area in<sup>2</sup> (cm<sup>2</sup>): 280 (1806)
- 3/8 in enhanced copper tubing
- Fins: 0.006 in raised lance, 10 FPI
- (3) Row

### Electrical

- Color coded in fire retardant loom
- Low and high pressure switches

### Expansion Valve

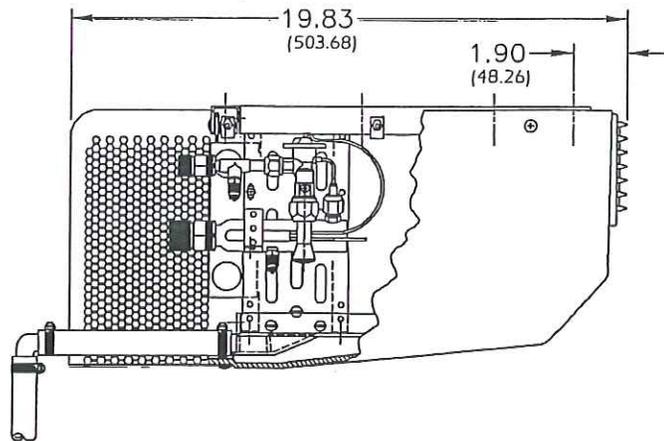
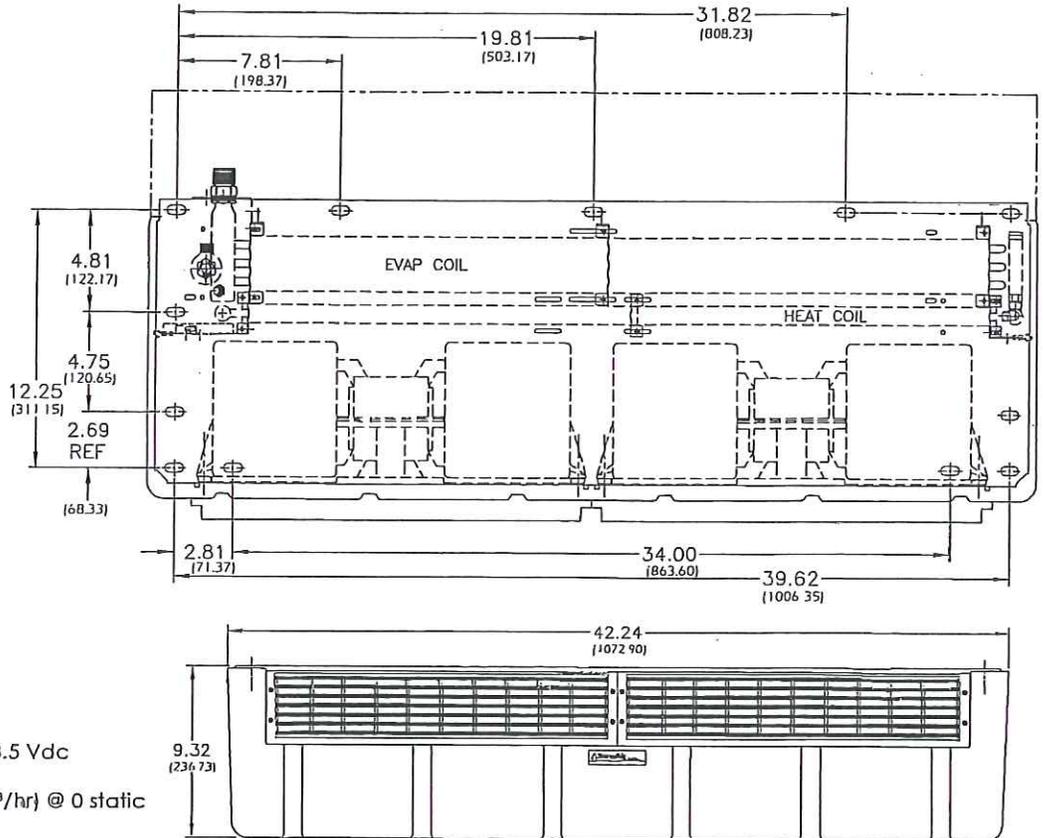
- (1) 4 Ton externally equalized thermostatic type

### Available Options

- Metal cover for use with OEM installation
- Heat coil used with positive isolator valve. Isolator valve and heater hose not included.
- Coil corrosion protection

### Warranty

- 2 year unlimited mileage limited warranty within the continental U.S. and Canada. Terms of Trans/Air's domestic and export warranty policies are available upon request.



\* Actual BTU/hr is dependant on system combination and rating conditions used

- Specifications subject to change without notice
- All measurements in standard (metric)
- Contact Trans/Air for more information

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Ford Motor Company

*Is proud to recognize*

**Starcraft (Forest River)**

*as a participant in the*

**Transit Bus**

**Qualified Vehicle Modifier Program**

Richard D. Cupka -- SVE Quality Programs Mgr.

**July, 2015**



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# LICENSE CERTIFICATE

STATE OF FLORIDA  
DEPARTMENT OF HIGHWAY SAFETY AND  
MOTOR VEHICLES  
DIVISION OF MOTORIST SERVICES

CREATIVE BUS SALES INC  
14740 RAMONA AVE  
CHINO, CA 91710-5747

## License

FOR A DEALER IN FRANCHISED  
MOTOR VEHICLES

LICENSE NUMBER  
VF/1036300/1

PRIMARY LOT

EFFECTIVE DATE

12/18/2015

EXPIRATION DATE

12/31/2017

THIS CERTIFIES, THAT

CREATIVE BUS SALES INC

AT 8600 ATLANTIC BLVD  
JACKSONVILLE, FL 32211

IS HEREBY LICENSED UNDER THE PROVISIONS OF SECTION

320.27, FLORIDA STATUTES TO CONDUCT AND CARRY ON BUSINESS AS  
A DEALER IN FRANCHISED MOTOR VEHICLES AT THE ABOVE DESCRIBED  
LOCATION

GIVEN UNDER MY HAND AND SEAL THE ABOVE DATE WRITTEN.

*Julie W. Gentry*

BUREAU CHIEF



*Robert R. Kynoch*

DIRECTOR

HSMV 84103 (REV. 2/11)S

STATE OF FLORIDA

VOID  
IF  
ALTERED

VOID  
IF  
ALTERED

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# WARRANTY & POLICY MANUAL

## SECTION 3 – WARRANTY COVERAGES CARS & LIGHT TRUCK COVERAGE

### FORD/LINCOLN CARS & LIGHT TRUCKS

#### WARRANTY COVERAGE SUMMARY CHARTS

The warranty coverage's for cars and light trucks are summarized in chart form in this section. The summary charts are organized by model year and provide time and mileage limits for:

- New Vehicle Warranty coverage
- Powertrain coverage
- Corrosion Perforation coverage
- Safety Restraint coverage
- Battery coverage
- Ford Powerstroke 6.0L Diesel Engines

**IMPORTANT:** The information shown on the following charts is of a summary nature. For more complete information see the applicable Warranty Guide or specific areas of this manual (e.g., Emissions, Service Parts).

#### 2013 - 2015 Model Cars and Light Trucks (Up To 550 Series)

WARRANTY SUMMARY CHART							
COVERAGES <small>(Coverage expires when time or mileage limit is reached)</small>	2 yrs. 24,000 MILES	3 yrs. 36,000 MILES	4 yrs. 50,000 MILES	5 yrs. 50,000 MILES	5 yrs. 60,000 MILES	6 yrs. 70,000 MILES	8 yrs. 80,000 MILES
(MILEAGE EXCEPTIONS ARE INDICATED BELOW)							
New Vehicle Warranty Coverage • Ford Vehicles (1) (2) (3) (4) • Lincoln Vehicles (1) (2) (3) (4)	No Deductible						
Powertrain Coverage • Ford Vehicles • Lincoln Vehicles	No Deductible						
Corrosion Perforation	Unlimited Miles						
Powerstroke® Diesel Engine	100,000 Miles					No Deductible	
Hybrid / Electric Unique Components (6) (7)	100,000 Miles						
Safety Restraint	No Deductible						
Battery • Ford • Lincoln	No Deductible						
Towing/Roadside Assistance (5)	Covered under all warranties – refer to Section 6 for more details						
Damage / Maintenance	Not covered by Ford						

1. Windshield replacement coverage due to stress cracks is 12 months or 12,000 miles (whichever comes first) even if caused by use and/or exposure to the elements.
2. Brake pad/lining replacement coverage is 12 months/18,000 miles, whichever occurs first, for normal wear or defect.
3. Tire repairs, replacements, or adjustments due to defects in the factory-supplied materials or workmanship are covered during the Bumper to Bumper coverage period. Pro Rata adjustments are applied for tire replacement beyond 12,000 miles. Reference the tire section of this manual for reimbursement schedule. Warranty coverage is not provided for normal wear or worn-out tires. Wheel alignments and/or tire balancing (unless required by a warranty repair) are not covered beyond 12 months or 12,000 miles, whichever comes first.
4. Certain vehicles equipped with Livery or Limousine packages are eligible for extended warranty or Extended Service Plan coverage. Refer to the Limousine / Livery Coverage within this section for details.
5. Roadside Assistance is separate from the New Vehicle Limited Warranty. It begins at the warranty start date and lasts for 5 years or 60,000 miles (whichever occurs first). Ford will pay the tow charge for a covered repair after 5/60,000.
6. Hybrid unique covered parts: High-voltage battery, hybrid continuously variable transmission, Inverter System Controller (ISC), DC/DC converter, high-voltage battery connector, battery pack fan assembly, thermistor probe, Hybrid Battery Pack Sensor Module (HBPSM), Battery Energy Control Module (BECM), and the PHEV onboard charger.
7. Focus Electric unique parts: high-voltage battery packs, high voltage charger, DC/DC convertor, Electric Drive Module Assembly (includes electric motor and gearbox), Trans range and charge cord.

# STARCRAFT BUS

a division of Forest River, Inc.

## STARCRAFT COMMERCIAL BUS WARRANTY

### NOTICE

Please return the warranty registration card to register the warranty with STARCRAFT BUS so that Starcraft Bus may record your rights under this limited warranty and to assure prompt assistance. Your dealer will provide the warranty card for you to sign. If you do not remember signing a STARCRAFT BUS warranty card at the time of delivery, please contact your dealer.

### 1. Who Warrants the product

The product, as described and limited here, is warranted by the manufacturer and installer of the body: STARCRAFT BUS, Division of Forest River, Inc., hereinafter referred to as STARCRAFT BUS, 2367 Century Drive, Goshen, IN; an Indiana Corporation; and is administered by the STARCRAFT BUS Customer Service Dept., Goshen, Indiana 46528.

### 2. Who Is Covered

STARCRAFT BUS, the warrantor, extends this limited warranty to the original owner of the vehicle during the WARRANTY PERIOD.

### 3. What Is Covered

STARCRAFT BUS, your warrantor, extends the following limited warranty to you, which limited warranty covers your conversion only as to material defects in all materials and workmanship supplied by or performed by STARCRAFT BUS.

### 4. Warranty Period

The STARCRAFT BUS limited warranty is for a period of one (1) year from the date of first delivery or 12,000 miles for the Xpress; Starquest; Starlite; Allstar; Allstar XL; MVP; Ultrastar, and the XLT, whichever occurs first, except for other coverages listed under "Other Warranties that may Apply" and items listed under "Exclusions and Limitations" and "Limits of the Warranty."

### 5. Extended Warranty on Structural Items

Warrantor warrants to the original purchaser for a period of five (5) years from the date of first delivery or 100,000 miles, whichever comes first, that this produce shall be free of SUBSTANTIAL DEFECTS arising out of or relating to the structural portion of the product. THIS STRUCTURAL WARRANTY IS INTENDED TO COVER ONLY THE PERFORMANCE OF THE STEEL CAGE STRUCTURE OF THE BUS BODY for the Xpress; Starquest; Starlite; Allstar; Allstar XL; MVP; Ultrastar, and the XLT.

Custom paint and/or tape application, if performed by STARCRAFT BUS, is warranted to be free of substantial defects in workmanship and materials provided by STARCRAFT BUS for one (1) year (12 months) from date of original purchase.

### 6. Other Warranties That May Apply

STARCRAFT BUS does not warrant the base vehicle itself. The vehicle engine, chassis, drive train, suspension system, battery, and other chassis components are covered by a separate warranty offered by the manufacturer of the vehicle and administered by the manufacturer's authorized dealers. The tire manufacturer separately warrants tires. Examples of other manufacturer warranties, which may include the following, but not limited to:

- Electrical Components
- Air Conditioning and Heater(s)
- Wheelchair Restraints and Wheelchair Lifts

For a complete list of items and their respective warrantor, please contact Starcraft Bus Customer Service Department.

### 7. Owner's Responsibility

Proper maintenance and cleaning of the exterior and interior of the vehicle is the responsibility of the owner. See the owner's manual for proper care instructions. Defects or damage as a result of improper care or maintenance are not covered by the warranty.

### 8. Exclusions and Limitations

Damage caused by abuse, misuse, neglect, failure to observe reasonable and required maintenance practices, acid rain, accidents, natural disasters, acts of war and normal wear and tear and facing of fabrics, carpeting and/or fiberglass are not covered. Light bulbs and fuses are not covered.

Damage or deterioration to the physical appearance of the unit if such damage is the result of normal use, wear and tear, or exposure to the elements.

Damages that may occur to the chassis, frame, other parts or components that occur due to overloading will not be covered and may invalidate portions of the STARCRAFT BUS warranty.

Cosmetic or surface corrosion resulting from stone chips or scratches in paint are not covered.

STARCRAFT BUS does not cover accessories covered by their own manufacturer's warranties. Those items listed in paragraph 6 above are not covered or warranted by STARCRAFT BUS.

Replacement parts provided under terms of the warranty will whenever possible, match original equipment. When necessary, STARCRAFT BUS will substitute parts of comparable function and value. Defective items may be replaced with new, remanufactured, reconditioned or repaired components.

Modifications, alterations or repairs performed by unauthorized personnel may invalidate portions of the STARCRAFT BUS warranty. In addition, USING THIS VEHICLE TO TOW ANOTHER VEHICLE IS PROHIBITED AND MAY VOID WARRANTY. Contact STARCRAFT BUS Customer Service before you make any changes.

#### **9. Recovery Limitations**

NO PERSON SHALL BE ENTITLED TO RECOVER FROM WARRANTOR FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES ARISING OUT OF OR RELATING TO ANY DEFECT IN THE PRODUCT. These limitations include, but are not limited to, loss of time; loss of use; loss of revenues, salaries or commissions; towing charges; bus fares; car rentals; gasoline expenses; telephone charges; inconvenience or other incidental damages.

#### **10. How to get warranty service**

To obtain warranty service, contact or visit the dealership where you originally purchased your vehicle or another warranty service facility designated by STARCRAFT BUS. Have the dealership contact Starcraft bus Customer Service Department for authorization to have a warranty claim submitted. If you or your dealer has moved, or if your dealer is no longer in business, contact STARCRAFT BUS Customer Service Department (see address and telephone numbers below) for the name of a STARCRAFT BUS dealer nearest you. Your claim must be made within 30 days of the discovery of the defect. Based on the determination of STARCRAFT BUS, and subject to the terms of the warranty, the warranty repair work will be authorized by STARCRAFT BUS.

All warranty claims must be reported within the warranty period. Warranty personnel must authorize all warranty service prior to performance. Warranty service may be reported directly to the warrantor or to one of their authorized dealers. If warranty personnel approve warranty service, you must leave the unit at the appropriate warranty service location for a sufficient time to perform service.

#### **11. Who Performs Warranty Service**

The best place to obtain warranty service is at the dealership where you originally purchased your bus. If the dealership cannot perform the service work, they should call STARCRAFT BUS Customer Service Department for assistance (see number below). If you are unable to visit your original dealer, contact STARCRAFT BUS Customer Service Department (address below) for the name and location of a STARCRAFT BUS dealer near you.

#### **12. Dispute Resolution**

Should you be unable to resolve a disagreement with your dealer regarding your right to pursue warranty coverage for a needed repair, contact the STARCRAFT BUS Customer Service Department (see address below). If a dispute about warranty service arises between STARCRAFT BUS and you, the owner, the disagreement will be resolved in accordance with the customary procedures of the American Arbitration Association relating to commercial transactions, or the dispute will be submitted to a panel of three (3) arbitrators for decision. The panel will be made up of one member appointed by STARCRAFT BUS, one member appointed by the complainant/owner, and one member from the arbitrators group mentioned above. Any and all legal remedies shall be available to the owner after pursuing this informal dispute resolution if a ruling is entered against STARCRAFT BUS and STARCRAFT BUS fails to abide by the ruling. The expenses of arbitration will be paid by the party against whom the arbitrator(s) rule.

#### **13. Limits Of Warranty**

This written statement of limited warranty represents the entire warranty authorized and offered by STARCRAFT BUS. There are no warranties or representations beyond those expressed in this written document. Any dealership, salesperson or agent cannot amend it. It expressly limits all warranties, including, but not limited to, by way of specification, both express and implied warranties, including warranties or merchantability and fitness for a particular purpose along with all other liabilities or obligations of STARCRAFT BUS.

#### **FEDERAL COMPLIANCE**

THE TERMS OF THE WARRANTOR'S UNDERTAKING EXPRESSED IN THIS LIMITED WARRANTY ARE DRAFTED TO COMPLY WITH THE MAGNUSEN MOSS WARRANTY LEGISLATION, P.L. 93-637 OF 1974, AND OTHER APPLICABLE LAW. ANY WARRANTY PROVISIONS PROMULGATED BY THE FEDERAL TRADE COMMISSION PURSUANT TO RULES OR ANY OTHER LAW RELATIVE THERETO ARE EXPRESSLY INCORPORATED HEREIN. TO THE EXTENT ANY PROVISIONS OF THIS LIMITED WARRANTY ARE INCONSISTENT WITH STATE LAWS, ONLY THOSE PARTS INCONSISTENT ARE VOID.

STARCRAFT BUS  
Division of Forest River, Inc.  
CUSTOMER SERVICE DEPT.  
2367 Century Drive  
Goshen, IN 46528  
Phone: 800.348.7440  
Fax: 574.642.4853

## **Braun® Limited Warranty**

### **WARRANTY COVERAGE AND WARRANTY COVERAGE TIME PERIODS**

The Braun Corporation ("Braun") warranty covers certain parts of this wheelchair lift for three (3) years or 10,000 cycles and the cost of labor to repair or replace those parts for one (1) year or 3,000 cycles. This limited warranty covers substantial defects in materials and workmanship of the lift, provided that the lift is operated and maintained properly and in conformity with the owner's manual. The warranty period begins on the date that the product is delivered to the first retail purchaser by an independent, authorized dealer of Braun, or, if the dealer places the product into any type of service prior to retail sale, on the date the dealer first places the product in such service. This limited warranty applies only to the first purchaser. It may not be transferred.

### **WHAT BRAUN WILL DO TO CORRECT PROBLEMS**

In the event that a substantial defect in material or workmanship, attributable to Braun, is found to exist during the first year of warranty coverage, it will be repaired or replaced, at Braun's option, without charge for parts or labor to the owner, in accordance with the terms, conditions and limitations of this limited warranty. If the substantial defect in material or workmanship, attributable to Braun, is found to exist during the second or third year of warranty coverage, it will be repaired or replaced, at Braun's option, without charge to the owner for parts, only, in accordance with the terms, conditions and limitations of this limited warranty. The cost of labor for any repair or replacement in the second and third year of warranty coverage is the sole responsibility of the owner. This warranty does not cover labor costs in the second or third year of coverage.

Braun's obligation to repair or replace defective materials or workmanship is the sole obligation of Braun under this limited warranty. Braun reserves the right to use new or remanufactured parts of similar quality to complete any work, and to make parts and design changes from time to time without notice to anyone. Braun reserves the right to make changes in the design or material of its products without incurring any obligation to incorporate such changes in any previously manufactured product. Braun makes no warranty as to the future performance of this product, and this limited warranty is not intended to extend to the future performance of the product. In addition, the owner's obligation to notify Braun, or one of its authorized, independent dealers, of a claimed defect does not modify any obligation placed on the owner to contact Braun directly when attempting to pursue remedies under state or federal law.

### **LIMITATIONS, EXCLUSIONS AND DISCLAIMER OF IMPLIED WARRANTIES**

**ANY IMPLIED WARRANTY THAT IS FOUND TO ARISE BY WAY OF STATE OR FEDERAL LAW, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR ANY IMPLIED WARRANTY OF FITNESS, IS LIMITED IN DURATION TO THE TERMS OF THIS LIMITED WARRANTY AND IS LIMITED IN SCOPE OF COVERAGE TO THE SCOPE OF COVERAGE OF THIS LIMITED WARRANTY.** Braun disclaims any express or implied warranty, including any implied warranty of fitness or merchantability, on items excluded from coverage as set forth in this limited warranty. Braun makes no warranty of any nature beyond that contained in this limited warranty. No one has authority to enlarge, amend or modify this limited warranty, and Braun does not authorize anyone to create any other obligation for it regarding this product. Braun is not responsible for any representation, promise or warranty made by any independent dealer or other person beyond what is expressly stated in this limited warranty. Any selling or servicing dealer is not Braun's agent, but an independent entity.

**BRAUN SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES THAT MAY RESULT FROM BREACH OF THIS LIMITED WARRANTY OR ANY IMPLIED WARRANTY. THIS EXCLUSION OF CONSEQUENTIAL AND INCIDENTAL DAMAGES SHALL BE INDEPENDENT OF ANY FAILURE OF THE ESSENTIAL PURPOSE OF ANY WARRANTY, AND THIS EXCLUSION SHALL SURVIVE ANY DETERMINATION THAT THIS LIMITED WARRANTY OR ANY IMPLIED WARRANTY HAS FAILED OF ITS ESSENTIAL PURPOSE.** This warranty does not cover, and in no event shall Braun be liable for towing charges, travel, lodging, or any other expense incurred due to the loss of use of the product or other reason.

## **Braun® Limited Warranty**

Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

### **HOW TO GET SERVICE**

To obtain warranty service the owner must do all of the following:

1. Notify an authorized service center, of the claimed defect attributable to Braun, within the warranty coverage period designated above.
2. Provide the notification mentioned in (1), above, within ten (10) days of when the owner discovered, or should have discovered, the claimed defect.
3. Promptly schedule an appointment with and take the product to an authorized service center for service.
4. Pay any transportation costs and all expenses associated with obtaining warranty service.

Since Braun does not control the scheduling of service work at the independent dealerships you may encounter some delay in scheduling or completion of work. If you need assistance you may contact Braun, at 631 West 11th Street, Winamac, Indiana 46996; 1-800-THE-LIFT, (843-5438).

If two (2) or more service attempts have been made to correct any covered defect that you believe impairs the value, use or safety of the product, or if it has taken longer than thirty (30) days for repairs to be completed, you must, to the extent permitted by law, notify Braun directly, in writing, at the above address, of the unsuccessful repair(s) of the alleged defect(s) so that Braun can become directly involved in providing service pursuant to the terms of this limited warranty.

### **WHAT IS NOT COVERED**

This Limited Warranty does not cover any of the following: defects in materials, components or parts of the product not attributable to Braun, any material, component or part of the product that is warranted by another entity (Note: the written warranty provided by the manufacturer of the material, component or part is the direct responsibility of that manufacturer); items that are added or changed after the product leaves Braun's possession; additional items installed at any dealership, or other place of business, or by any other party, other than Braun; normal wear, tear, usage, maintenance, service, periodic adjustments, the effects of condensation or moisture from condensation; mold or any damage caused by mold; imperfections that do not affect the product for its intended purpose; items that are working as designed but that you are unhappy with; problems related to misuse, mishandling, neglect or abuse, including failure to maintain the product in accordance with the owner's manual, or other routine maintenance such as inspections, lubricating, adjustments, tightening of screws, sealing, wheel alignments or rotating tires; damage due to accident or collision, including any acts of weather or damage or corrosion due to the environment; theft, vandalism, fire, or other intervening acts not attributable to Braun; damage resulting from tire wear or tire failure; defacing, scratches, dents or chips on any interior or exterior surface of the product, including those caused by rocks or other road hazards, damage caused by off road use, overloading or alteration of the product, or any of its components or parts.

Defects and/or damage to interior and exterior surfaces and other appearance items may occur at the factory or when the product is in transit. These items are usually detected and corrected at the factory or by a dealer prior to delivery to the purchaser. You must inspect the product for this type of damage when you take delivery. If you find any such defect or damage you must notify the selling dealer, or Braun, at the time of delivery to have these items covered by this limited warranty and to have work performed on the items at no cost to you as provided by this limited warranty.

## **Braun® Limited Warranty**

### **EVENTS DISCHARGING BRAUN FROM OBLIGATION UNDER WARRANTY**

The following shall completely discharge Braun from any express or implied warranty obligation to repair or replace anything and void this warranty: misuse, neglect, collision, accidents, failure to provide routine maintenance (See Owner's Manual), unauthorized alteration, off road use, Acts of Nature, damage from weather or the environment, theft, vandalism, tampering, fire, explosions, overloading the product and odometer tampering.

### **LEGAL REMEDIES**

Any action to enforce any portion of this limited warranty, or any implied warranty, must be commenced within six (6) months after expiration of the warranty coverage period designated above or the action will be barred because of the passage of time. Any performance of repairs shall not suspend this limitation period from expiring. Any performance of repairs after the warranty coverage period has expired, or performance of repairs regarding any thing excluded from coverage under this limited warranty shall be considered "good will" repairs, and they will not alter the terms of this limited warranty, or extend the warranty coverage period or the filing limitation period in this paragraph. In addition, since it is reasonable to expect that the product will need some service during the warranty period, this warranty does not extend to future performance. It only sets forth what Braun will do and does not guarantee anything about the product for any time period. Nothing in this warranty, or any action of Braun, or any agent of Braun, shall be interpreted as an extension of any warranty period or the filing limitation period in this paragraph. Some states do not allow a reduction in the statute of limitations, so this reduction may not apply to you.

### **WARRANTY REGISTRATION and MISCELLANEOUS**

Your warranty registration records should be completed and delivered to the appropriate companies, including the Braun Delivery Checklist & Warranty form. That form must be returned to Braun within twenty (20) days of purchase. The Braun warranty will not be registered unless this warranty registration is completed and received by Braun. Failure to file this warranty registration with Braun will not affect your rights under this limited warranty as long as you can present proof of purchase, but it can cause delays in obtaining the benefits of this limited warranty, and it changes the start date of the warranty to the date of final assembly of the product by Braun.

Braun agrees to repair or replace any of its factory installed parts found to have substantial defects within the appropriate warranty period designated above, provided that the repair is authorized by Braun and carried out by an authorized service center (a Braun labor schedule determines the cost allowance for repairs). Braun will not honor any warranty claim for repairs or replacement of parts unless the claim is submitted with the appropriate paperwork, and the work is completed by an independent, factory authorized service center. The appropriate paperwork can be obtained by written or phone contact with Braun at the contact information in this warranty.

Braun reserves the right to designate where any warranty work can be performed. Braun also reserves the right to examine any defective workmanship or part prior to giving any authorization for warranty work. Braun's return authorization procedure must be adhered to in order to process any warranty claims.

**THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE.**

## **Braun® Limited Warranty For Dual Parallel Arm Public Use Lifts**

### **WARRANTY COVERAGE AND WARRANTY COVERAGE TIME PERIODS**

The Braun Corporation ("Braun") warranty covers certain parts of this wheelchair lift for three (3) years or 10,000 cycles and the cost of labor to repair or replace those parts for one (1) year or 3,000 cycles. If The Braun Corporation receives the warranty registration card within 20 days after the lift is put into service, the warranty labor coverage will increase from one (1) year or 3,000 cycles to three (3) years or 10,000 cycles. In addition, providing the warranty registration card is returned as noted above, the following lift's power train parts are warranted for five (5) years or 15,000 cycles: Cable, Cylinder, Flow Control, Gear Box, Motor, Pump, Hydraulic Hose and Fittings. This limited warranty covers substantial defects in materials and workmanship of the lift, provided that the lift is operated and maintained properly and in conformity with the owner's manual. The warranty period begins on the date that the product is delivered to the first retail purchaser by an independent, authorized dealer of Braun, or, if the dealer places the product into any type of service prior to retail sale, on the date the dealer first places the product in such service. This limited warranty applies only to the first purchaser. It may not be transferred.

### **WHAT BRAUN WILL DO TO CORRECT PROBLEMS**

In the event that a substantial defect in material or workmanship, attributable to Braun, is found to exist during the first year of warranty coverage, it will be repaired or replaced, at Braun's option, without charge for parts or labor to the owner, in accordance with the terms, conditions and limitations of this limited warranty. If the substantial defect in material or workmanship, attributable to Braun, is found to exist during the second or third year of warranty coverage, it will be repaired or replaced, at Braun's option, without charge to the owner for parts, only, in accordance with the terms, conditions and limitations of this limited warranty. Providing the warranty card is returned within 20 days as outlined above, the labor warranty period will be extended by two years of coverage in accordance with the terms, conditions, and limitations of this limited warranty. In addition, if a substantial defect in material or workmanship, attributable to Braun, is found to exist during the fourth or fifth year of warranty coverage to the following lift's power train parts: Cable, Cylinder, Flow Control, Gear Box, Motor, Pump, Hydraulic Hose and Fittings, it will be repaired or replaced, at Braun's option, without charge to the owner for parts, only, in accordance with the terms, conditions and limitations of this limited warranty. The cost of labor for repair or replacement at any time after the warranty coverage detailed above is the sole responsibility of the owner.

Braun's obligation to repair or replace defective materials or workmanship is the sole obligation of Braun under this limited warranty. Braun reserves the right to use new or remanufactured parts of similar quality to complete any work, and to make parts and design changes from time to time without notice to anyone. Braun reserves the right to make changes in the design or material of its products without incurring any obligation to incorporate such changes in any previously manufactured product. Braun makes no warranty as to the future performance of this product, and this limited warranty is not intended to extend to the future performance of the product. In addition, the owner's obligation to notify Braun, or one of its authorized, independent dealers, of a claimed defect does not modify any obligation placed on the owner to contact Braun directly when attempting to pursue remedies under state or federal law.

### **LIMITATIONS, EXCLUSIONS AND DISCLAIMER OF IMPLIED WARRANTIES**

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## Exhibit C

### Supplemental Cost for Purchase of 2 New Transit Buses

Extended warranty for the Diesel Ford 450 Chasis 60 sixty months 100,000 mile .....	2 @ \$3,495 = \$6,990*
Logo on 3 sides of the bus .....	2 @ \$400 ea. = \$800
WiFi 10GB Shareable Data .....	<u>2 @ \$3,990 ea. = \$7,800**</u> \$15,590.00

\* Extended warranty must be purchased from the Ford Dealer at point of sale.

\*\*If the Village authorities Miami Dade to advertise on the interior of its buses, Miami-Dade will be willing to authorize the Village to piggyback on their contract for installation of Wi-Fi on Village buses at no cost to the Village. This agreement if entered into between the Village and the County will reduce the total supplemental cost in Exhibit C by \$7,800. Approximated cost per bus for WiFi monthly service/usage charges is \$50.

